

# Washington State Cosmetology, Hair Design, Barbering, Esthetics, and Manicuring Advisory Board meeting transcript

October 7, 2024

Frank Trieu (00:00:02):

Well, hey, I'm good, so I think it's go time.

Sandy Baur (00:00:14):

Okay. Recording has been started.

Frank Trieu (00:00:16):

All right. Well, thank you so much, Sandy. Good morning, everybody. My name is Frank Trieu. I am the chair of the Cosmetology, Hair Design, Barbering Esthetics, and Manicuring Advisory Board. The time is 10:00 AM on Monday, October 7th, 2024, and I'm calling this meeting to order. This meeting is open to the public. We'll take time at the end of the meeting for a brief public comment period. Participants, if you choose to be able to comment, you'll have no more than three minutes to be able to address the board.

(00:00:48):

As a reminder, board members, you're not to engage in any conversations during the public comments. As a courtesy, I want to be able to ask that all of our participants keep their mute to reduce background noise and board members, if you'd like to be able to comment on any topics, please use the raise hand feature on Teams. Once I've called on you, unmute yourself and state your name before you share your comments. Please remember to mute yourself again after you're finished speaking. And so with that, I'm going to go ahead and I will like to be able to invite Sandy, if you could go ahead and do a roll call for me, please.

Sandy Baur (00:01:28):

Certainly. I will start with you, Chair Trieu.

Frank Trieu (00:01:31):

And I'm present.

Sandy Baur (00:01:33):

Vice Chair Garcia.

Sylvia Garcia (00:01:35):

Present.

Sandy Baur (00:01:37):

Board Member Cooper Deaton.

Erika Cooper Deaton (00:01:41):

Present.

Sandy Baur (00:01:43):

Board Member Hildebrand.

Siobhan Hildebrand (00:01:47):

Present.

Sandy Baur (00:01:49):

Board Member Martin.

Shawna Martin (00:01:52):

Present.

Sandy Baur (00:01:53):

Board Member Switalski.

Travis Switalski (00:01:56):

Present.

Sandy Baur (00:01:57):

Board Member Thomas. And Board Member Williams.

Jin Mi Williams (00:02:07):

Present.

Sandy Baur (00:02:09):

And back to you, Chair Trieu.

Frank Trieu (00:02:11):

All right. Well, first and foremost I want to be able to thank all the board members to be able to set aside time to join us for the call this morning. What you're doing is really important to be able to help advance our industry. On our agenda, we're going to first start off by approving the approval of the agendas, and I want to be able to ask that if there is a motion to approve today's agenda as it's been presented.

Sylvia Garcia (00:02:43):

Vice Chair Garcia. I'd like to make a motion to approve the agenda.

Frank Trieu (00:02:48):

All right, so I have a motion by Vice Chair Garcia. Is there a second?

Shawna Martin (00:02:56):

I second it.

Erika Cooper Deaton (00:02:56):

I second.

Frank Trieu (00:02:57):

Okay, so we have down Board Member Martin. Because we're on Teams and people's cameras are not on, if you choose to make a motion or second, if you could just state your name as well, and that way we can make sure we have it for the record. But we have a motion, we also have a second. Is there any additional discussion? All right, hearing none. All those in favor of approving today's agenda, say aye.

Sandy Baur (00:03:19):

Aye.

Shawna Martin (00:03:19):

Aye.

Erika Cooper Deaton (00:03:19):

Aye.

Frank Trieu (00:03:23):

Any opposed? Any abstaining? All right, the motion carries. So we will move on. So now that we have approved today's agenda, we will move on to the approval of minutes and we're going to be looking at the minutes from July 8th, earlier this year. So I know that Board... Let's see here. I'd like to be able to entertain a motion to approve the minutes for July 8th, 2024.

Sylvia Garcia (00:03:55):

Vice Chair Garcia. I make a motion to approve the minutes.

Frank Trieu (00:03:58):

All right, so we have a motion by Vice Chair Garcia. Is there a second?

Shawna Martin (00:04:05):

Board Member Martin. I second.

Frank Trieu (00:04:07):

All right. And we have a second. Is there any discussion regarding those minutes? Hearing none. All those in favor say aye.

Sandy Baur (00:04:17):

Aye.

Shawna Martin (00:04:17):

Aye.

Siobhan Hildebrand (00:04:18):

Aye.

Erika Cooper Deaton (00:04:18):

Aye.

Frank Trieu (00:04:19):

Any opposed? Any abstaining? Motion carries. And so we'll go ahead and then we're going to start off with a recognition on agenda item number five. I'd like to be able to invite Program Specialist Sandy Bauer to be able to introduce our newly appointed board member. Ms. Baur.

Sandy Baur (00:04:45):

Thank you so much, Chair Trieu. I'm very excited to announce that we have a new board member joining the Cosmetology Board. We're very excited to welcome Travis Switalski. He is a Army vet. Yes, we're so excited. After proudly serving in the US Army, he was medically retired and he decided to follow his heart into barbering, and we're so excited. He is from Oak Arbor and has two shops, one in Anacortes and one in Oak Harbor. We're very excited. Board Member Switalski and his wife, Brandy, are proud parents of six children and a fantastic chocolate lab named Dudley. We're very excited to welcome him on to the board and I'm very happy to have him and look forward to several years of participation from our new board member. Welcome.

Travis Switalski (00:05:52):

Thank you.

Frank Trieu (00:05:54):

Well, we're delighted and we want to be able to welcome the other board members for this. This may be your first meeting, as well. We're super excited for the combination of experiences that we have on here and I think that it's really going to be able to help our industry quite a bit. So with that, we'll go ahead and I'd like to at least touch on agenda item number six, which is old business. There isn't any old business, but just wanted to acknowledge that and then we'll move on to new business and we'll start with the annual election of the chair and vice chair. So the board's role is to be able to be able to elect that. And I'm going to go ahead and I'm going to turn it over to Ms. Baur. Could you go ahead and guide us in that conversation?

Sandy Baur (00:06:39):

Certainly. Thank you so much, Chair Trieu. So at the very end of the year, the last board meeting of the year, we have nominations for both the chair and the vice chair in order to serve the following year. So what we would like to do is open the floor. Chair Trieu will open the floor when he's ready to have nominees for first the chair, and then we will go through the voting process and then the vice chair, and we will go through the voting process. There is no limit to the number of terms a chair or a vice chair can serve and they cannot be voted on together as a slate of candidates. It has to be as an individual part. So with that, I'll turn it back over to you, Chair Trieu, to open the floor for nominations for chair.

Frank Trieu (00:07:36):

Thank you so much. And before I go ahead and open up the floor, I just wanted to acknowledge that Board Member Thomas-

Iyana Thomas (00:07:42):

Thank you.

Frank Trieu (00:07:43):

... is present as well, here. And so we'd like to be able to welcome her.

Iyana Thomas (00:07:46):

Thank you.

Frank Trieu (00:07:47):

Yeah.

Iyana Thomas (00:07:48):

It took a lot for me to get in this meeting. I got a new phone. Thank you.

Frank Trieu (00:07:52):

We're glad to have you here, Iyana. All right, so with that, we're going to move on to the request for nomination for the 2025 chair. I wanted to be able to open it up to see if there are any nominations and then we'll go ahead and we'll have a discussion after that. Okay. I see Vice Chair Garcia's hand is up. Vice Chair Garcia?

Sylvia Garcia (00:08:16):

I would like to nominate Frank again for Chair. I feel like he brings a host of experience and connections in our industry and helps keep us abreast of what's going on.

Frank Trieu (00:08:29):

Thank you very much. And I would like to accept that nomination. Are there other nominations for that position? All right, seeing no more hands raised, I'd like to go ahead and if there... And I don't see more hands raised so we'd like to be able to, before we can move forward with this, I would request a motion to be able to elect the chair. So is there a motion to be able to nominate the chair?

Sandy Baur (00:09:09):

Chair Trieu, Sylvia made the motion to nominate you. You would need a second.

Frank Trieu (00:09:14):

A second? Okay, so I have the nomination. Is there a second?

Shawna Martin (00:09:18):

Board Member Martin. I second it.

Frank Trieu (00:09:20):

Okay. Board Member Martin seconds, and then I see that Board Member Williams has her hand up. Board Member Williams, is there additional discussion that you'd like to share?

Jin Mi Williams (00:09:31):

No, I agree with the nomination.

Frank Trieu (00:09:35):

Thank you. All right, so we have a first, we have a second. All those in favor say aye.

Jin Mi Williams (00:09:39):

Aye.

Siobhan Hildebrand (00:09:39):

Aye.

Erika Cooper Deaton (00:09:39):

Aye.

Shawna Martin (00:09:39):

Aye.

Travis Switalski (00:09:39):

Aye.

Sylvia Garcia (00:09:39):

Aye.

Frank Trieu (00:09:45):

Any opposed, say nay. All right, any abstaining? All right, so the motion carries. Thank you very much for your confidence and I will do my best to carry out those responsibilities. I'd like to be able to go ahead and we will request nominations for the 2025 vice chair, and so we're going to follow the same process. Is there a nomination for the vice chair? I see Board Member Martin's hand. Is that Board Member Martin?

Shawna Martin (00:10:20):

I'd like to nominate Sylvia for the vice chair.

Frank Trieu (00:10:22):

Perfect. Great. All right, I have nomination of Board Member Garcia. Are there any other nominations at all? Seeing none. I'd also just, for my input here is that I really appreciate Board Member Garcia for her incredible work on not only this current board, but also on the historical boards too. I mean, she's served a number of years as a board member and returned back to be able to continue to give up her service and I've really appreciated working with her quite a bit. And so with that, I will go ahead and we have a motion by Board Member Martin. Is there a

second for this vice chair nomination? No. I'll go ahead and I'll make that second, here. Oh, actually, I'm sorry, I can't make the second.

Erika Cooper Deaton (00:11:27):

I'm Board-

Frank Trieu (00:11:27):

And who...

Erika Cooper Deaton (00:11:27):

This is Board Member Cooper Deaton and I second it.

Frank Trieu (00:11:31):

Okay, perfect. So we have a second by Cooper Deaton. Any additional discussion? Hearing none. All those in favor, say aye.

Sandy Baur (00:11:40):

Aye.

Erika Cooper Deaton (00:11:40):

Aye.

Siobhan Hildebrand (00:11:40):

Aye.

Travis Switalski (00:11:40):

Aye.

Shawna Martin (00:11:40):

Aye.

Frank Trieu (00:11:44):

Okay. Any opposed? Any abstaining? Motion carries. All right, so thank you very much. Congratulations, Vice Chair Garcia, for your continued service, there.

Sylvia Garcia (00:11:56):

Thank you very much. I look forward to it.

Frank Trieu (00:12:00):

All right, so what we're going to do is we're going to move on to the next agenda item, and it's the composition of subcommittees, and these subcommittees will support the overall board discussion. And so I'm going to turn it over to Ms. Baur. Ms. Baur, would you be able to guide us in this process?

Sandy Baur (00:12:18):

Certainly. Just the same process that we followed for the chair and the vice chair, each subcommittee will need to be nominated and voted on separately. At this time, we have two subcommittees that are up for discussion for the composition. First, we have the education subcommittee. They meet monthly for about 30 minutes to an hour, depending on the agenda, the topics and what work needs to be done. The second is the business practices subcommittee and they meet for about the same time, but every other month for 30 minutes to about an hour. Board members may self-nominate to whichever subcommittee they're interested or they may nominate other board members. We have an opportunity to fill up to three positions. The chair and the vice chair are also included in each subcommittee. So we have room for three additional board members in each subcommittee. First up would be the education subcommittee and I will turn it back over to Chair Trieu for nominations.

Frank Trieu (00:13:37):

Great, thank you very much, Ms. Baur. So as she has shared, we'll be going ahead and we'll be taking up to three nominations for the education subcommittee, and I wanted to be able to open it up. And remember, you can also self-nominate if this is something that you're interested in, but we'll go ahead and we'll take up to three for that. So are there any nominations to participate in the education subcommittee? So I see a hand up by Board Member Williams here. Board Member Williams?

Jin Mi Williams (00:14:08):

Yes. I self-nominate to be a part of the education subcommittee.

Frank Trieu (00:14:13):

Thank you very much. And then I see a hand up by Board Member Martin.

Shawna Martin (00:14:21):

Yes, I'd like to self-nominate for the education subcommittee.

Frank Trieu (00:14:26):

And then I also see another hand out for Board Member Switalski.

Travis Switalski (00:14:32):

I'd also like to self-nominate for the education subcommittee.

Frank Trieu (00:14:37):

Great. And so right there, I see that we have three self-nominations there. Are there any other discussion? Okay. All right, so we have three people that have identified to be on the education subcommittee. We will go ahead and this can actually be voted as a slate. And so is there-

Sandy Baur (00:15:01):

We will need a motion that describes each person.

Frank Trieu (00:15:07):



Okay, so then Ms. Baur, so we need to be able to elect these as individual members then, is that correct or can we just-

Sandy Baur (00:15:16):

It can be a motion that says, "This is Vice Chair Garcia. I make a motion to approve Board Members Williams, Martin and Switalski to the education subcommittee."

Frank Trieu (00:15:32):

Okay, that sounds like a beautiful motion there. Would anybody like to make it?

Sylvia Garcia (00:15:38):

Vice Chair Garcia. I would like to make a motion to nominate Board Members Martin, Switalski and... I lost the last one.

Frank Trieu (00:15:52):

Williams.

Sylvia Garcia (00:15:52):

Williams?

Frank Trieu (00:15:53):

Uh-huh.

Sylvia Garcia (00:15:54):

Thank you. Thank you. To the education board or subcommittee.

Frank Trieu (00:15:59):

The education subcommittee.

Sylvia Garcia (00:16:00):

Yes.

Frank Trieu (00:16:00):

Perfect. All right. And then, is there a second on there? All right, I see some emojis going, which is great. I just need a verbal from somebody that would like to second that.

Erika Cooper Deaton (00:16:14):

This is Board Member Cooper Deaton and I second that.

Frank Trieu (00:16:23):

Great, thank you very much. So we have a first and a second. Are there any additional discussions? Hearing none. All those in favor say aye.

Sylvia Garcia (00:16:31):

Aye.

Siobhan Hildebrand (00:16:31):

Aye.

Shawna Martin (00:16:31):

Aye.

Erika Cooper Deaton (00:16:31):

Aye.

Sylvia Garcia (00:16:31):

Aye.

Travis Switalski (00:16:31):

Aye.

Frank Trieu (00:16:36):

Any opposed? Any abstaining? Motion carries. So thank you very much. We are excited to be able to have you on the education subcommittee and we will be looking forward to the work that will be in the year ahead, here. We have one more committee that we will be taking nominations for. This is the business practice subcommittee. So I'd like to be able to open up the floor for nominations. Again, you're welcome to self-nominate as well, but this is on the business practice subcommittee. I'll open it up for discussion. So Board Member Martin?

Shawna Martin (00:17:30):

I'd like to be on the business practices subcommittee. I nominate myself.

Frank Trieu (00:17:36):

All right, thank you. Are there any other nominations that would like to be able to be on the business practice subcommittee? It's an exciting committee, guys. And so on these subcommittees, just to let you know, both the chair and the vice chair also sit on these two. And so if there's no other nominations, it will be Martin and then the chair and the vice chair.

(00:18:12):

I don't see any other hands up for that committee, so what we we'll need to do is we would just go ahead and we would nominate... Well, I would look for a motion to be able to move this here. Vice Chair Garcia, I see that your hand is up.

Sylvia Garcia (00:18:33):

Yes. I'd like to nominate Board Member Martin for the business committee.

Frank Trieu (00:18:41):

All right, so I have a motion on the table then. And I also see Board Member Hildebrand's hand up. I'd like to recognize her.

Siobhan Hildebrand (00:18:51):

I'd like to self-nominate.

Frank Trieu (00:18:53):

Okay. All right, so we have one more, then. And then, so if that's the case, what we'd like to do is that we have a motion on the table right now. I don't see a second, so I'm going to ask Vice Chair Garcia, would you like to update? Would you like to amend your motion?

Sylvia Garcia (00:19:12):

Yes, I'd like to add Board member Hildebrand-

Frank Trieu (00:19:16):

All right, so we have two...

Sylvia Garcia (00:19:17):

... to the business subcommittee.

Frank Trieu (00:19:19):

Thank you. So we have now a motion for both Martin and also Hildebrand. Is there a second? I do need a second on the motion.

Shawna Martin (00:19:41):

Can we second it if we nominated?

Frank Trieu (00:19:43):

Yes, you can.

Shawna Martin (00:19:44):

Oh, okay. I'll second. Sorry.

Frank Trieu (00:19:47):

All right. So we have a second by Martin.

Shawna Martin (00:19:48):

I didn't know if we could.

Frank Trieu (00:19:48):

All right, we have a first and a second. Any additional discussion? Hearing none. All those in favor, say aye.

Shawna Martin (00:19:53):

Aye.

Siobhan Hildebrand (00:19:53):

Aye.

Sylvia Garcia (00:19:53):

Aye.

Erika Cooper Deaton (00:19:53):

Aye.

Travis Switalski (00:19:53):

Aye.

Frank Trieu (00:19:58):

Any opposed?

Sylvia Garcia (00:19:59):

Aye.

Iyana Thomas (00:19:59):

Aye.

Frank Trieu (00:20:02):

Okay. All right. Any opposed? All right. Any abstaining? All right, then the motion carries. Thank you very much to both Martin and Hildebrand for joining us on the subcommittee, here. All right, so with that, I'm going to go ahead and we are going to move on to the next agenda item, is going to be calendar review and approval. Ms. Baur, would you like to be able to share what's been presented as options and the thought behind that?

Sandy Baur (00:20:29):

Yes. Yes. Thank you so much. Again, at the last meeting of the year, we present a calendar for the following year of proposed meeting dates. In the past, we have had board meetings on Thursday. For 2024, the board requested to have their board meetings on Monday, hoping to get a little bit more public attendance for our board meetings. For 2025, we would like to propose the following dates as possibilities to have your board meetings in 2025.

(00:21:11):

We would like to propose either Mondays for April 7th, July 14th, October 6th, or on Wednesdays if the board prefers, April 9th, July 16th, October 8th, or going back to Thursdays if the board prefers, April 10th, July 17th and October 9th. So we would like to propose these specific dates for the board. As you know, our unit supports nine boards and commissions, so that means our annual schedule looks like this. We have a board meeting nearly every week, and so this is the week that we can have for the cosmetology board meetings. So I'd like to turn it back over to Chair Trieu to lead a discussion about which dates the board would feel would work best for their schedules and for public participation in our board meetings.

Frank Trieu (00:22:26):

All right, well thank you so much, Ms. Baur. So I'd like to be able to open up for discussion if there are preferences or thoughts that individual board members would like to be able to share.

If you could make sure that you use the hand raise button on there, then we can go ahead and we can guide through that discussion. So based on these three options, discussions or preferences by board members? I see Board Member Martin.

Shawna Martin (00:22:58):

I like Mondays. They seem doable.

Frank Trieu (00:23:04):

Yeah, and I think that the switch has worked out better than a Thursday. I mean, I think on Thursdays we've had some struggles not only for public members, but also just for board members in general, just based on what our traditional schedules are looking at. I see Board Member Switalski, your hand is up.

Travis Switalski (00:23:27):

Yeah, I also prefer Mondays. It's a day off. The shops are closed. I think most people work on that schedule.

Frank Trieu (00:23:34):

Thank you very much. And then I see, oh, and I think that Vice Chair Garcia, your hand was up, but you're nodding so I'm assuming that you echo the first two comments there, and I think that that would work out great. So I don't see any additional discussion right there. I do see some nods. So we'll go ahead and if that looks good for everybody, then we'll go ahead and I think that we'll entertain a motion, or do we need a motion right here at all, Ms. Baur?

Sandy Baur (00:24:05):

Yes, we would need a motion for either option one, option two or option three.

Frank Trieu (00:24:11):

All right, so I'd like to entertain a motion. Looks like option one has been discussed here. Is there a motion? I see Vice Chair Garcia, your hand is up.

Sylvia Garcia (00:24:21):

I would like to make a motion that we vote on option one working best for majority of the board members.

Frank Trieu (00:24:37):

Right. All right, we have a motion on the table. Is there a second? All right. Board Member Martin.

Erika Cooper Deaton (00:24:38):

This is Board Member Cooper Deaton.

Frank Trieu (00:24:44):

All right, so we'll take the second from Board Member Cooper Deaton. So we have a first and a second. Is there any additional discussion? Seeing none. All those in favor say aye.

Shawna Martin (00:24:51):

Aye.

Siobhan Hildebrand (00:24:51):

Aye.

Jin Mi Williams (00:24:51):

Aye.

Sylvia Garcia (00:24:51):

Aye.

Iyana Thomas (00:24:51):

Aye.

Frank Trieu (00:24:57):

Any opposed? Any abstaining? Motion carries. So for the 2025 calendar, board members, if you could just go ahead and put placeholders on your calendar for those three dates. I believe Ms. Baur, you'll be sending out invitations for all the board members so we can make sure that we solidify those dates on our schedule. Is that correct?

Sandy Baur (00:25:21):

Yes, we will.

Frank Trieu (00:25:23):

All right, and speaking of scheduling, just on the previous agenda item where we had discussed about the subcommittee meetings, you'll also be receiving an email as well on those subcommittees for our meeting times there. And so just be on the lookout for both of those. All right, so with that, I think that that leads us to our next agenda item are the reports. And so we'd like to be able to go ahead and start off with agenda 8.1 here on the committee/subcommittee reports. I'm going to go ahead and invite Vice Chair Garcia to be able to share with us regarding the business practices subcommittee. Vice Chair Garcia?

Sylvia Garcia (00:26:04):

Yes, the business practices committee has not met recently. We haven't had any subjects and we've been working on education and kind of borrowing that time for the education committee.

Frank Trieu (00:26:20):

Okay. So thank you for the brief update there. I think that with that, we'll go ahead and we'll move on to the education subcommittee. Board Member Martin, would you like to give us an update regarding that? I know that you've been doing work there.

Shawna Martin (00:26:33):

Sure. So to start out, according to the agenda, the way it's laid out, it's got the Toxic-Free Cosmetic Act up for discussion there. So the subcommittee, the education subcommittee did

meet, but the outcome after deliberation and looking into it is really just it's the Department of Ecology's topic, subject, and the DOL is not responsible for that Toxic-Free Cosmetic Act. So all questions and everything would need to be forwarded to the Department of Ecology and not DOL at this time.

(00:27:16):

And then I think on the agenda, there's also easy contact information at the bottom, like how to contact the Department of Ecology, their website, they have lots of things there to look at. And then the listening sessions that we scheduled during for September, Vice Chair Garcia and myself, we set up a listening session to go over updating language for the RCWs. When we got there, there was lots of great discussion. We talked about several things that did relate to RCW. There was continued education for safety standards that was kind of brought up. And so we want to continue the listening sessions to keep including discussion around that. So continued education for safety matters, and that's what we want to do. So we're looking at dates coming up in October, two dates in October. We don't have the dates solidified, so when we do, they will be available on LISTSERV and they will be given out to everybody.

Frank Trieu (00:28:28):

Got it. All right. And my understanding is that on the future dates right here, Board Member Martin, that we're looking at doing virtual listening sessions. Is that correct or has that been clarified?

Shawna Martin (00:28:41):

Yeah, I do think we're doing virtual listening sessions, so we're trying to coordinate times that work for DOL and Vice Chair Garcia and myself to host. And then we're also looking at potentially more listening sessions just that are really open to more questions and answers that the licensed professionals in Washington State might have just on a general conversation to just kind of get the feedback from there. So we're working on scheduling those types of listening sessions as well.

Frank Trieu (00:29:16):

Okay, I see Vice Chair Garcia's hand, is that Vice Chair Garcia?

Sylvia Garcia (00:29:21):

Yeah. I just wanted to add if I could, on the Toxic-Free Cosmetic Act, it's our responsibility to find out about rulemaking activity and give our input. If we don't get involved in this, then decisions will be made about our industry without our inputs, so I'd just like to kind of jangle that chain for everyone.

(00:29:46):

Some of the things that I see that are concerning is hair color. The main ingredients in most hair color are possible problems, and that's going to make a big change in our salons, in our inventory and in the way we do our business. The same is also true for keratin treatments. So we need to be aware and just so we don't get scared or overreact, the DOE Department of Ecology, has actually... Part of this act is that it gives us a year to use what we have and transition to a newer product or a different product, but that takes some work and some

investment and things like that. So it's not DOL's responsibility to inform us of this because it is Department of Ecology, and so we each need to be responsible and involved. Sorry, I'm preaching. I'm a teacher, I can't help it.

Frank Trieu (00:30:58):

And I think that there's a lot of agreement on what you had shared and I think that that's where even the public comment, the written public comment that will be covered in agenda item number nine actually refers to this, too. And I think there has been some confusion for the sector on this on not only the rollout, but also the proposed implementation. I know that for the education subcommittee, I think there was also some discussion during the listening session, too, about just how the instructor licenses are being addressed, right?

Sylvia Garcia (00:31:30):

Yes.

Frank Trieu (00:31:30):

And I think that those have come up in prior meetings and that has varied from historical, what we remember of historical practices of how instructor licenses have been addressed.

Sylvia Garcia (00:31:49):

Currently in the RCW, there are two sentences and they actually contradict each other, and that's what we need to fix. That's the correction we need to make so that it's clear, otherwise it causes confusion. And it's very important that we all remember that if we haven't kept our individual licenses active as an instructor, if we allow our instructor license to expire, we will need to retest in each one of those licenses to regain them as well as the instructor license. So it's very important that people are aware of that and we need to just make it clearer in the RCW.

Frank Trieu (00:32:37):

Yeah. Yeah. And I wasn't able to attend the last education subcommittee meeting. Was there any discussion regarding the testing delays at all or students being able to schedule their exams? Because I know that there's some industry conversations right now regarding that.

Sylvia Garcia (00:33:00):

We didn't discuss it, but I have seen that there is some testing delays going on right now. I got some messages and our school hasn't struggled with any, but we won't have any testing until December.

Frank Trieu (00:33:17):

Okay, all right. Yeah, no, I see there's some members of the public here that I've heard comments from, too, and they're welcome to make comments at the end of the meeting regarding that, as well. But I do want to thank the education subcommittee for your work. I think the listening tours are great and especially as we gear out for a new legislative session, for us to be able to continue to have these conversations and if there are changes that are necessary, maybe the agency can consider those changes in the upcoming session.

(00:33:52):



All right, so I don't see any other reports here. What we'll do is that we'll go ahead and move on to agenda item number 8.2, it's the Central Investigation Audit Unit, and we're going to be speaking about regulatory compliance. I'd like to be able to invite the investigation supervisor, Nicholas Brock, for you to be able to give us an update regarding that.

Nicholas Brock (00:34:16):

Yes, thank you. For those you don't know, I'm Nick Brock. I am the investigation program manager, Centralized Investigations and Audits Unit here at DOL. I also have on the line with me Lena Duvetter. She is one of our many investigators, a bit more of a subject matter expert than I am, but here in relief if needed. But as you can see on the board complaints, as of September 4th, 2024, we saw 250 investigations. 45 of those went to legal and 9 of them for management review. So we've got that total number there, 591, which includes the 287 that are closed.

(00:35:07):

Some complaint trends, again, unlicensed activity is a popular one. These are things that we're finding or that are coming to our attention from customers that come through our complaint intake system. Safety and sanitation, some injuries, some complaints about cosmetology schools and inspections in general. So for unlicensed activity, some of the licensees come into compliance through education and technical advice. Though as we're returning to the field, our investigators, our inspectors are back out visiting our salons and our licensees in person, we have this opportunity to provide them with the education that may have previously become or been missed just through their interpretations of rules and laws. Many salon shops have been misunderstanding business licenses, the difference between Department of Licensing and Department of Revenue. And then there also, they're continuing to display expired licenses, which we understand we educate them on, as well.

(00:36:18):

From safety and sanitation, complaints are received, investigated for lack of cleanliness, improper infection control measures, and again, lack of education on sanitation and safety. So our investigators are providing that. Some injuries, customers associated with infections. I think this is just kind of an industry standard, but we're seeing a little bit of it through our complaint system. And then from the schools specifically, some allegations of failures for staff to report hours, falsifying documents, teacher-to-student ratio, refunds from schools that close unexpectedly are not happening. And then just the overall safety and sanitation of the schoolhouse itself.

(00:37:04):

And then inspections, requesting an inspection just in general for dirty shop. Most common remedies, on-site investigations continue to happen. This is our standard operating procedure. Positive results from licensees when we meet face-to-face, so that's good. We're building those relationships. And it also lets licensees know that the Department of Licensing, just following through on our word to be accountable.

(00:37:38):

Failed inspections. We re-inspect. It's conducted within 30 days, so it's a pretty heavy lift for our team. So those are our complaint trends. But some of the trends that our inspectors are finding as they return out to the field. We've been back out on the road since about February, so coming up on a year, and the big one is lack of knowledge of understanding on safety data sheets, what they are determining as immediately accessible. For example, Google has been determined by the Attorney General as not immediately accessible because in the case of there's an emergency and the internet is down, spills and that sort of thing, they should have physical copies on hand to reference.

(00:38:35):

Then unlicensed practices. Again, the understanding and the education portion of what is properly licensed, whether you are an individual operator or a salon shop and DOL/DOR differentiation as well as towns, counties, whatever the requirement is for your place of business. School trends, again, the Googling of the safety data sheets, treatment tables not being covered with the proper exam table, paper or linen. Some of the usual hair debris left in shampoo bowls and the safe sanitation guidelines are not posted in classrooms. So these are just some of our trends that were captured. Again, this is this year as of September 4th. And with that, I open the table up for questions and again, I have Lena on the line in case it gets too specific and I can't answer them. Maybe we can volley them to her, but other than that, that completes our report.

Frank Trieu (00:39:34):

Great, thank you very much. We'll go ahead and we'll open it up for questions or discussion here. Actually, as we're waiting for hands to go up, I did have a question, is that on the very first slide where you gave a summary of the case counts, I was wondering, can you clarify how to read that initial table right there? So you have investigations, 250, that... Were those complaints that were filed or is that active investigations that were done?

Nicholas Brock (00:40:11):

In cosmetology, these were the number that came in for investigation, not to include those that were standing in legal because they were escalated to that or back at management review for close-out. So of them, we were able to close 287 of our total of 591.

Frank Trieu (00:40:34):

All right. And so then based on this right here, is this from the very beginning of the year or when you say a 2024 snapshot, so it's the last three quarters then. Would that be accurate?

Nicholas Brock (00:40:49):

Okay, that is an excellent question. I'm not sure if this is just for this report period or if it is prior. I do know that our current numbers are down because this is kind of reflective of our typical summer surge where people are not working so much, they're getting ready for vacations and things like that. So they are visiting more salons and shops to get ready for whatever they have going on. So we do see an uptick in the summer of complaints. So these numbers are going to be lower as we move into the fall and winter, but that's an excellent question as far as what is represented here, if it's just this reporting period or... I believe this is 2024 up to this point, but I will get back to you on specifics.

Frank Trieu (00:41:41):

Great, thank you. And then I do see a hand up here from, I think it's a former board member.

Sandy Baur (00:41:51):

Yes. Public member.

Frank Trieu (00:41:54):

All right. Not a public member, a member of the public, right?

Sandy Baur (00:41:56):

Yes.

Frank Trieu (00:41:57):

All right, so I'm going to go ahead and I'll invite Curtis Rice here to be able to unmute.

Curtis Rice (00:42:06):

Thank you, Frank. And it's been a long time, man. How you been, everybody? Okay, so I have a question. Am I hearing you correct when you say you're going out to schools to do inspections? And what all does that cover? Is that just the licensing, the safety and sanitation issues, or issues that students are having with the school in reference to being able to get their license because they're thinking that they don't owe any money, but then at the end they tell them, "Yes, you owe money," and things of that nature. I'm getting a lot of calls from people that fall into this category. So you guys aren't looking for that?

Sandy Baur (00:42:51):

For clarity, Mr. Rice, as a member of the public, is this your public comment for the meeting?

Curtis Rice (00:43:00):

Yes.

Sandy Baur (00:43:01):

Okay.

Frank Trieu (00:43:03):

All right.

Nicholas Brock (00:43:04):

All right. Mr. Rice, I appreciate the question and it's actually kind of two parts. So we do have a dedicated investigator inspector that goes out to all of our schools, our cosmetology schools in the state of Washington, and does regular recurring, I believe it's a three-year schedule, of all the schools, and this is checking records, checking procedures, making sure they're using the proper curriculum and texts, again, student to teacher ratio, some of the things that were identified. Yes.

Sandy Baur (00:43:43):

So thank you for that information, Mr. Brock. For members of the public, we need to be very careful about how we address members of the public. They have three minutes during the public comment portion and interacting with members of the public, we just need to be very careful about that. But we can absolutely take this question, do some research and bring it back to our next meeting.

Nicholas Brock (00:44:17):

Understood.

Sandy Baur (00:44:19):

Thank you.

Frank Trieu (00:44:19):

All right, so then just to be able to, as a point of clarification, Ms. Baur, so for the members of the public, if they do have a question, are we able to receive questions during the meeting, then? Is that it? But the guidelines are to be able to receive it but not necessarily respond on the call, is that correct?

Sandy Baur (00:44:42):

That is correct. We won't be able to respond on the call and if we do take questions outside of the public comment section, that is in lieu of their public comment and they won't have an opportunity to speak during that portion.

Frank Trieu (00:44:56):

In that portion. All right. But then for board members, because we do have new board members that are on here, if you do have questions, you're able to ask the questions and there is a response during that process. Is that correct?

Sandy Baur (00:45:08):

Correct.

Frank Trieu (00:45:09):

Okay, got it. All right. All right. So thank you very much here. Let's go ahead and are there any other questions regarding this here?

(00:45:21):

I do have a question regarding what you had shared on re-inspection. So you said for failed inspections, re-inspections are conducted within 30 days. Could you share with us the results of those re-inspections? Are those typically remedied within those 30 days or there are other issues that come up and that there's continuous inspections that happen after that?

Nicholas Brock (00:45:47):

Yes, correct. So usually from the initial inspection, there's an opportunity for education that can hopefully be resolved if not on the spot, within those 30 days. So the trends are typically that they are corrected with the exceptions.

Frank Trieu (00:46:10):

Okay, great. Thank you. I see Board Member Martin's hand is up. Board Member Martin?

Shawna Martin (00:46:16):

Hi, thank you. I think there was a section in the slides that said something about the schools and Googling SDS. Can we go to that really quick? So this actually, not that the school, but this is an actual topic that keeps coming up over and over, even for licensed professionals. It came up even at the listening session, so there was much confusion over you have to have the hard copy in a binder, you can Google it, you can have it on your desktop saved in a file. So I guess what my question is, can we get a little more clarification on the SDS and the protocol that the inspectors or the state of Washington is expecting to see upon arrival? Is having a hard file that they've Googled or gotten the information offline and put into a file so that's easy access okay or are they allowed to just Google it when the inspector arrives? Because there's I think a lot of disconnect and confusion on that.

Nicholas Brock (00:47:34):

I can absolutely take your question back and get you what the inspectors are expecting to see when they get out there. We are operating off of some advice, what's best, again, considering if there is a situation where internet is not available because SDS's are for spills, contact, things of that nature, so they need to be immediately referenced. And I do know one thing that we discussed was just in a hypothetical would be providing that information to first responders, right? Knowing what chemicals they came in contact with. So it could be as simple as that. So but I will get the question back and let you know what the expectation is from our inspection team.

Shawna Martin (00:48:32):

Thank you, because I do feel like also, and I'm not trying to be picking on people, but I think that the feedback that we also received from the public was that different inspectors have different expectations of what's actually expected, if that makes any sense.

Nicholas Brock (00:48:56):

That makes absolute sense.

Shawna Martin (00:48:57):

Okay, thank you.

Nicholas Brock (00:48:58):

And I'll get with the team. Yep, you're welcome. Thank you.

Frank Trieu (00:49:00):

And I see Vice Chair Garcia's hand is up. Vice Chair Garcia, if you're speaking, your mic is muted so we're not able to hear you. All right, I think Vice Chair Garcia, we're not able to hear you, but Lifestyle Barber Academy, you are on the call, but if you could please mute your mic, that would be great. Thank you. All right. So Vice Chair Garcia-

Sylvia Garcia (00:49:39):

Oh, sorry. Sorry. I couldn't find my mute button or mic button. I just wanted to add that when we had our inspection with the fire department, they actually told us that they appreciated the SDS being available digitally because, and this may be just a Spokane thing, but I don't know, they have access to building plans and that sort of thing digitally, and it was quicker for them to access the SDS if they were digital. So we were confused when we were then told that we should have a physical copy of it, because at another time we'd been told that digital was more current and more up-to-date, as well. So just a little confusion and maybe different people being in charge. We just need clarification like Board Member Martin was saying.

Frank Trieu (00:50:45):

Yeah. All right, well thank you very much for that. I do have, on this topic of inspections, I did want to ask, I know that there was some guidance by DOL regarding eye wash stations as well, just as cautionary. Is that something that DOL checks on or is that through a different agency?

Nicholas Brock (00:51:09):

I'm sorry, could you repeat the first part of the question? Wash stations?

Frank Trieu (00:51:13):

Yeah, eye wash stations. Yeah, I remember, and I've seen on the chat boards and for some reason I thought I saw it on some documentation from DOL just on cautioning salons, spas, barbershops and also schools, too, on ensuring that they have their proper eye wash stations. But I wasn't sure if that was DOL that was inspecting for that or typically maybe that's an LNI or what's that, DOSHA?

Nicholas Brock (00:51:40):

OSHA.

Frank Trieu (00:51:41):

Yeah.

Nicholas Brock (00:51:44):

I don't know the answer for that as far as eye wash stations specifically. I know what we used to do when I was in the military, but it doesn't apply here. But yeah, I can definitely get that question back to you as far as whether or not it's even under our scope of investigations and inspections. I know when I did my ride-alongs, it's like on boarded that I didn't see any in that brief... It was brief, but yeah, we'll get you the answer.

Frank Trieu (00:52:15):

All right, perfect. Great. All right, so I don't see any more hands up and I thank you very much, Mr. Brock. We appreciate your time and the reports that you had shared there. We will then move on to the licensee and customer support services. We'll move on to that agenda item. I'm going to go ahead and invite program manager Dee Sharp to be able to report on that.

Dee Sharp (00:52:42):

Good morning. Thank you. Good morning, Mr. Chair, Ms. Vice Chair, members of the board. My name is Dee Sharp and I'm a program manager here for the Business and Professions Division

overseeing licensing and customer support services. Here we have the active licensees that we have for this industry as of September 4th, 2024. You can see they have it broken out here by age for the various licensees. I'm going to focus on the grand totals and point out some of the larger populations. So currently, there are 37,086 cosmetologists. There are 15,037 manicurists. And the third one I would point out are 14,126 estheticians for a grand total of 87,418 licensees in the state of Washington. Do we have any questions from the board on this particular slide?

Frank Trieu (00:54:00):

So I just wanted to ask for a point of clarification. Thank you for giving the total aggregate numbers. Under mobile service versus let's see, personal services, could you just clarify for the audience the difference between those two? Because oftentimes the industry, it's a little fuzzy for our sector on there.

Dee Sharp (00:54:24):

I would have to take that question back to my subject matter expertise and really give you a nice, clear answer. I would hate to try to answer this and have it be me be mistaken.

Frank Trieu (00:54:39):

Okay, thank you. Another point of... I'm sorry, Board Member Martin, I see your hand is up.

Shawna Martin (00:54:46):

Thank you. I just had a quick question. The salon shop says 10,743 salon shops that are active. Is that correct?

Dee Sharp (00:54:58):

Yes.

Shawna Martin (00:55:01):

And there's 87,418 active licenses?

Dee Sharp (00:55:06):

For all of these professions, yes.

Shawna Martin (00:55:10):

Gotcha. Thank you.

Dee Sharp (00:55:11):

You're welcome.

Frank Trieu (00:55:13):

And then also, one more question regarding the school versus the postsecondary school. I'm assuming that postsecondary schools are schools that are considered accredited that have that designation and then the remaining 80 schools are ones that are just licensed. So therefore, a total count for schools would be 106 schools then in Washington State. Would that be accurate in the way that I'm reading it?

Dee Sharp (00:55:37):

Yes, I would look at it the same way. If I am mistaken, I will make sure that we have that information back to the board through Sandy and her team.

Frank Trieu (00:55:47):

All right, got it. Yeah, I think that my question really is that if we're double counting, if those are different sections or if we're double counting, but thank you for clarifying. Thank you for checking on that.

Dee Sharp (00:55:59):

I don't think we're double counting.

Frank Trieu (00:56:00):

We're not?

Dee Sharp (00:56:02):

No, I don't. So I agree with you. I think that your instinct is correct that we're counting them individually.

Frank Trieu (00:56:11):

Right. Perfect. All right, and then just on the grid below that, on the new issues and renewals. So then we're looking at the top red line right there as the... Well, I guess on my notes it's a red line, but the top number is going to be is if I was to read, let's just use January here, that for licensee counts, then the top line was total renewals and then of 3102, and the second, the line below that is new issues then, is that correct?

Dee Sharp (00:56:46):

I think we have that backwards. I think the top line... Wait, let me make sure I have the totals here. Do you see how the numbers are 5942? I think that the total new is the top line. Ms. Baur, I know we're in a public meeting, but could we confirm that the top line is total new and the bottom line are the total number of renewals?

Sandy Baur (00:57:17):

Sure. I will make sure that I get that information for the next meeting. I'll ensure that that's clear on that.

Frank Trieu (00:57:27):

Great. Okay.

Dee Sharp (00:57:28):

Thank you. So these are the number of newly issued license and renewals as of September 4th, 2024. We see here they start in January and they show us all the way through September 4th. So I believe that the top line is a total number of new licensees. So in January, 3,102, all the way to June where we see 5,594 new licenses. And then the number of renewals I believe is the bottom number and that 758 renewals. Yeah, it's hard to read.



Sandy Baur (00:58:11):

We'll get better colors on our slide for the next presentation, but I do believe that the top line is-

Dee Sharp (00:58:19):

Is renewals?

Sandy Baur (00:58:20):

... renewals for a grand total of 31,151 and that the bottom line is the total new issues. But we'll get better colors for our slides at the next meeting. I apologize.

Frank Trieu (00:58:35):

No problem. I do see the handout from a representative of DOL here and I'd like to be able to recognize that individual.

Sydney Muhle (00:58:43):

Hi, this is Sydney Muhle. I'm Sandy's counterpart and support you guys in the background. I wanted to point out, unfortunately Windows has done a very big update recently and I noticed this with a couple of my boards that the colors will be all worked out just fine and then when we hit, it'll update something in the background and the colors will change so we'll monitor that. I apologize that we didn't catch it. I thought it was just me being technologically challenged or something weird going on with my terminal, but I'm seeing now that that is not the case and that this is a Windows issue. So we'll get that fixed for next round.

Frank Trieu (00:59:21):

Perfect. Yeah, I know and... Oh, go ahead.

Dee Sharp (00:59:24):

Mr. Chair, it looks like the top line is renewals and the bottom line is new issues.

Frank Trieu (00:59:31):

That sounds great. Thank you. All right, so let's go ahead and... All right, perfect.

Iyana Thomas (00:59:47):

Excuse me, I had to call in, and sorry about that. This is Board Member Thomas. I had to call in because I don't know, I got kicked out, but I'm not able to see the screen. Can someone please just tell me how many schools there are and how many are accredited out of those schools?

Frank Trieu (01:00:03):

So I can share from based on what I can see on my slide here, is that based on the total count, Board Member Thomas, we have a total of 106 total schools. 26 meet the qualification for postsecondary, 80 of which are licensed schools based on the report that I can see here.

Iyana Thomas (01:00:25):

Okay, but it doesn't mention accredited or not accredited?

Frank Trieu (01:00:30):

Well, I think that the definition of postsecondary schools would include accreditation, and I believe that that's how that's set up.

Iyana Thomas (01:00:40):

Okay, so repeat that number. How many is postsecondary?

Frank Trieu (01:00:44):

Postsecondary is 80.

Iyana Thomas (01:00:47):

80. Okay, out of 109 schools.

Frank Trieu (01:00:48):

106.

Iyana Thomas (01:00:51):

Okay. Thank you. [inaudible 01:00:52] thank you so much.

Frank Trieu (01:00:53):

Okay.

Iyana Thomas (01:00:53):

Thank you so much.

Sandy Baur (01:00:54):

And all of this information has also been included in each board member packet.

Iyana Thomas (01:01:02):

Thanks, Sandy.

Frank Trieu (01:01:02):

All right. Well, thank you very much to Ms. Sharp here. I think that that concludes the licensee and customer support services report. We're going to move on to agenda 8.4, board commissions and outreach, to be able to look over the master action list. I'm going to go ahead and I'm going to turn it over to Ms. Baur to be able to guide us through that.

Sandy Baur (01:01:25):

Thank you so much. We only have one action item left to report on and that is the current recruitment. As we announced earlier, we do have a new barber appointed to the board. We're very excited about that. So the current recruitments that we have in progress are for a public member and for an apprentice salon representative. And as we move forward with those recruitment efforts, we will be sure to keep the board informed on the progress for that. And that concludes our action item report.

Frank Trieu (01:02:05):

Fantastic. All right, so that brings us to our public comment period. So I'm going to go ahead and I'm going to open up the floor for the public to address the board and share their thoughts, concerns and requests. Written comments may be submitted at least two days prior to the meeting by emailing the Department of Licensing board, which you see the email on the screen right here. Each member of the public, while you address the board, if you can please remember a few things. First, each member is limited to three minutes of comment. Comments submitted in writing counts as your three minutes. Comments must be on matters that were within the board's jurisdiction and board members are limited to directing staff to study the matter further or requesting the matter be scheduled for later discussion. So to be able to start off this portion, I'm going to ask Ms. Baur whether there are comments that were submitted. I believe there was at least one. And if so, if she could please read the comments.

Sandy Baur (01:03:10):

Yes. We do have one written public comment from Darcy Harriston. She writes, "Hello, Department of Cosmetology Advisory Board. I attempted to comment inside the July 8th, 2024 meeting, but repeated attempts to make my audio heard were unsuccessful. Therefore, my sincerest apologies. I am the legislative and regulatory lead of the 501(c)(6) nonprofit Trade Association Cosmetologists of Washington United. I am writing in regards to SHB1047, AKA the Toxic-Free Cosmetics Act that was discussly briefed in the meeting.

(01:04:03):

"For the background, COWU engaged with bill sponsor Representative Mean late in the legislative process regarding the elimination of toxic chemicals in cosmetics, topical lotions, hair color, et cetera. Department of Ecology shepherded this effort and admitted that initially they did not engage with the industry stakeholders starting in 2022. We discovered the legislation from one of our enrolled members and promptly negotiated to have edits and additions from the bill with our legislative lobbyist, Brooke Davies.

(01:04:45):

"We put forth the small business and technical support portion as well as defining what we needed more time on, formaldehyde-releasing agents. This shifted our position from opposition to neutral. We understand that the idea of losing trusted products is scary for businesses. However, the health and service professionals and clients is our main concern. Manufacturers and connected associations were not successful in negotiating these concessions at the time. We recognize this may be a shift for businesses and that identifying all of the products and formulations that are dangerous is an enormous task for the Department of Ecology. We are unclear on the true nature of the work needed to make this happen. We will welcome being involved in the rulemaking process to assist in defining the parameters.

(01:05:45):

"Note, wherever possible we empathize aligning with the European Union standards before creating an entirely new limitation that could be harmful to small business, their profit margins and supply sections. Making products just for Washington State is not an option for many manufacturers. Correction, EPA is a federal agency and outlined toxic chemicals that are dangerous, but this is a state law and implemented and enforced by Washington State

Department of Ecology. We have been promised by the Department of Ecology that their implementation and enforcement will be directed to manufacturers and not policing of individual shops. User error is a danger for the public, but also a concern for the professionals that work with potential toxins day in and out for years on end. Thank you." And that concludes the public written comments.

Frank Trieu (01:06:58):

All right. Well, thank you very much, Ms. Harriston, for your comments. I think this is a topic that was brought up prior and so I think that's been assigned over to be able to be discussed more. I think that it was, we started having the discussion, the subcommittee, and then we'll go ahead and we'll clarify that and take these comments into account as we're having future discussions there. So we are in the public comment period here. I do see a hand up by Lifestyles. Let's see here, Lifestyles Barber Academy. I'd like to be able to invite you to unmute your mic and you have three minutes to be able to make your comment. Lifestyle Barbers Academy, please go ahead and continue.

Dennis Styles (01:07:51):

Yes, I had a couple comments, but one was a question. With the situation with neck dusters, because I know that neck dusters are illegal, but the fact that you can clean them and then on top of that they've been coming out with different ones, why wouldn't we be able clean them the same way that we clean our brushes and things of that nature? And then the other part, I jumped on here late, I didn't know if you guys addressed the DOL issue with the testing and how long it takes to test. And then how come if they're able to take the test written in, let's say Spanish, how come they wouldn't be able to do the, what do you call it?

Frank Trieu (01:08:54):

The practical?

Dennis Styles (01:08:55):

The practical in Spanish, as well.

Frank Trieu (01:08:58):

Great. And could you go ahead and share with us your name for the record, please?

Dennis Styles (01:09:05):

Sorry about that. Yeah, my name is Dennis Styles. I'm the head of Barber instructor at Lifestyles Barber Academy.

Frank Trieu (01:09:11):

Thank you very much, Mr. Styles. And so then what I noted, was I noted three questions that was asked. Let's go ahead and note those. In the public comment portion we're not able to respond, but I think that the questions that you had asked are valid. I can share with you that during the subcommittee conversations that we did have, we did touch on the testing, and so we'll continue to have that discussion there. But then we can assign-

Sandy Baur (01:09:39):

We can assign that.

Frank Trieu (01:09:42):

Yeah, we can assign the other two questions so we can have a response at the next board meeting, and we'll assign those over, too, regarding the neck dusters. I think that would be appropriate for, well, for either committee, but we'll make sure those are assigned. Thank you so much for your questions and we'll make sure those are addressed.

Dennis Styles (01:10:01):

Also, are the subcommittees club public or is it just the main meeting?

Frank Trieu (01:10:06):

Yeah, the subcommittees are actually board a member committee so those are not public committees. Those are board committees, working committees that are there.

Dennis Styles (01:10:18):

Thank you.

Frank Trieu (01:10:19):

Thank you. I also see a hand up by Mr. Curtis Rice. I'd like to be able to-

Sandy Baur (01:10:27):

Excuse me. Mr. Rice used his public comment to ask the question earlier in the meeting.

Frank Trieu (01:10:31):

Okay. All right. All right. So if Mr. Rice wanted to be able to submit it, he would be able to submit it in written form then, for the next meeting?

Sandy Baur (01:10:39):

Correct. He could submit it in written form and we can read it at the next meeting.

Frank Trieu (01:10:43):

All right, perfect. All right.

Curtis Rice (01:10:45):

Thank, you, Frank.

Frank Trieu (01:10:47):

That sounds great. Okay. I think that I don't see any more hands up, but I did get a message here that we have the Northwest Career College Federation that would like to be able to make a comment. I think the executive director, Mary Ann Brathwaite, if you're on the call, I'll go ahead and acknowledge you.

Mary Ann Brathwaite (01:11:08):

Hi. Good morning, everyone, and thank you for the opportunity to comment. I do also want to address licensing delays. We have met with multiple schools who have expressed concerns around the testing delays, being able to schedule, so that's the comment that I wanted to make sure that we addressed. Thank you.

Frank Trieu (01:11:33):

Thank you very much, Ms. Brathwaite. And that will be a continued topic for that education subcommittee, there. And I'll go ahead and I'll give a few more moments here to be able to see if there's any other public comments. So seeing none, I'm going to go ahead and I'm going to close the floor. Thank you everybody for your comments. I think having your comments is really important and I do want to acknowledge that I see that there are a number of members that are on this call out right here. I see there's 36 attendees, which is fantastic. I think your comments, your participation is key to ensuring that we have a healthy industry here in Washington State. I'd like to be able to move to our final agenda, is to be able to conclude the meeting. I'd like to invite the staff and board members, are there any announcements that you'd like to be able to share before we conclude?

Sandy Baur (01:12:36):

The staff do not have any announcements at this time.

Frank Trieu (01:12:38):

All right. I do see Board Member Martin have her hand up. Board Member Martin?

Shawna Martin (01:12:43):

I just wanted to say that if the public wanted to reach out to the board members for any additional information that they felt like they needed to express and they wanted taken back to subcommittees, they can always email us and our contact information should be on the DOL website.

Frank Trieu (01:13:08):

I think that, yeah, our names are on there-

Shawna Martin (01:13:12):

In case they didn't get a chance to express it today, they want us to take more information back to keep working on for them between the board meetings.

Sandy Baur (01:13:21):

They can also. Excuse me, I'm sorry. They could also email the DOL board's email address that we have on almost every slide and we can also shepherd those emails to the individual board members, as well.

Frank Trieu (01:13:36):

Great. Thank you very much. I also see... Let's see here. Board Member Cooper Deaton, your hand is raised. I'd like to be able to recognize you.

Erika Cooper Deaton (01:13:51):

Hi. I just wanted to reiterate that I have been having some questions from Master Estheticians randomly, just in passing, and I just want to make sure anybody in the public hearing to please reach out to the DOL or myself regarding those master esthetics questions that I'm happy to research. And Sandy actually has been super helpful to me in obtaining answers to give to them. My email address is available and also just contacting the board, they can also get in touch with me.

Frank Trieu (01:14:34):

That's excellent. Yeah, no, I think that just seeing the makeup of the board right here, you have very active board members that are very engaged board members here and I want to be able to thank everybody for that. And if there are questions, I think that for those that are part of the subcommittees, these are great to be able to bring up in your subcommittees. If you're not part of a subcommittee and you would like to be able to pose questions to ask for clarification, Ms. Baur is a great resource along with, and she can go ahead and help us navigate where to be able to place those questions for that discussion. But thank you very much, Board Member Cooper Deaton, for your commitment and your efforts there.

(01:15:17):

So let's go ahead and we will look at any additional... Are there any additional requests for future agenda items? I think that there were a few that were brought up today and I see Ms. Baur nodding, so I am assured that those are in the notes for us to continue and follow up on. But are there any other future agenda items that board members would like to make sure that we cover? Seeing none, I'll invite Ms. Baur, if you can go ahead and to be able to review the action items.

Sandy Baur (01:15:52):

Sure. So the action items that I was able to capture from this meeting is to provide some clarity around eye wash stations. Also, neck dusters have been assigned to the business practices subcommittee for some research. And then there were several comments around D.L. Roope testing, multi-language availability for the practical application portion, and then also addressing licensing delays. And those have been assigned to the education subcommittee to look into. Am I missing anything?

Frank Trieu (01:16:32):

The one thing that I see, I just want to make sure, is that there was also comments regarding the SDS and what the procedures are for the inspection. If we can make sure that we make sure those are covered.

Sandy Baur (01:16:45):

I got that down. Thank you.

Frank Trieu (01:16:49):

Anything else? All right, so I want to be able to take this moment to be able to thank everybody for being on the call. I think it's been a really productive 75, 77 minutes that we've had together and the engagement was great. With that, I'd like to be able to note that the time I have is 11:17 AM on October 7th, 2024, and this meeting is now adjourned. So our next meeting will be via

Teams and I think that we will go ahead and we will circulate that time out there. Thank you very much, everybody. I wish everyone a wonderful Monday.

Sandy Baur (01:17:31):

Thank you. And we can end recording.

Erika Cooper Deaton (01:17:32):

Thank you.