

# Washington State Cosmetology Board meeting transcript – April 8, 2024

**Frank Trieu** (00:00:02):

Beautiful. Well everybody, I am super excited. I see the time right now is 10:01. I wanted to be able to wish everyone, good morning. My name is Frank Drew. I am the chair of the board. It is 10:01 right now and I am calling the meeting to order on Monday, April 8th. This meeting isn't open to the public. We want to make sure that we take time at the end of the meeting for a brief public comment period. Any of the participants that would like to participate, they are welcome to. But remember that you have a limit of three minutes to address the board. As a reminder for all the board members, you're not to engage in the conversation during the public comment. As a courtesy, I'll ask all the participants to be able to keep themselves on mute to reduce the background noise and board members, when you would like to comment on a topic today, please raise your virtual hand.

(00:00:55):

I think it should be up there somewhere. And then what we'll do is I'll go ahead and I'll keep track of that. I'll call on you and when I do, please unmute yourself and state your name before you're sharing your comments. They'll help us out with our minutes. Please remember to mute yourself again after you finish up speaking. At this time, I'd like to be able to ask for a roll call to be called. Saundra, could you help us with that in confirming the board member's attendance? Once she calls your name? If you could respond by stating here or present, then we'll be able to enter your name into the minutes.

**Saundra Schaefer** (00:01:29):

Thank you, Chair Trieu, and I will start with you. Chair Trieu.

**Frank Trieu** (00:01:32):

Perfect. And I am present.

**Saundra Schaefer** (00:01:34):

Thank you. Vice-Chair Garcia.

**Sylvia Garcia** (00:01:36):

Present.

**Saundra Schaefer** (00:01:37):

Thank you. Board member Hildebrand.

Board member Martin.

**Shawna Martin** (00:01:46):

Present.

**Saundra Schaefer** (00:01:47):

Thank you. Board member Cooper Deaton.

**Erika Cooper Deaton** (00:01:50):

Present.

**Saundra Schaefer** (00:01:51):

Thank you. Board member Wilkins.

And board member Thomas.

I thought I saw board member Thomas. Are you here?

All right, well I'm going to mark as absent for now, but I'll keep an eye out. I think I saw board member Thomas join a little bit ago.

**Frank Trieu** (00:02:28):

Okay, well thank you very much, Saundra. It looks as though we have a quorum and I'm excited to continue to be able to move forward. I do also want to give a special welcome to all the students that are also on today's board meeting. We're really excited for you to be able to be here, to be able to get an update on the industry that you're about to enter into and just really want to commend you and also your teachers for encouraging to be able to be here. With that, we're going to move on to the approval of our agenda. I believe those were sent out to all the board members and hopefully you've had a chance to be able to review it. I'd like to be able to request a motion to approve the agenda. When I do request it, we'll need a second to be able to bring forth the agenda item and then if there's any discussion, we'd like to be able to call for that. When I do call for a vote, all those that are in favor of approving the agenda will say, we'll say aye.

(00:03:22):

Any of those will oppose, will say nay. If there's any abstention, we'll call for that as well. I'll also announce the results by stating that the motion has either been approved or denied. And so procedurally that's how we'll go ahead and move forward. We'll move into, let's see here. So we'll go ahead and ask further approval of the agenda. Is there a motion to approve the agenda for today?

**Sylvia Garcia** (00:03:50):

I'd like to make a motion to approve the agenda.

**Frank Trieu** (00:03:54):

We have a motion.

**Sylvia Garcia** (00:03:54):

Garcia.

**Frank Trieu** (00:03:55):

All right, thank you very much. Board member, vice chair Garcia. Do I have a second?

**Shawna Martin** (00:04:00):

I second the motion.

**Frank Trieu** (00:04:03):

All right. And I believe that's Board Member Martin, is that right?

**Shawna Martin** (00:04:05):

Correct.

**Frank Trieu** (00:04:07):

All right. Are there any additional discussion? Hearing none. All those in favor say aye.

**Shawna Martin** (00:04:14):

Aye.

**Frank Trieu** (00:04:16):

Any of those opposed say nay. Any abstentions? Right. So the motion is approved. We'll move on to the approval of minutes. We'll look at the approval of minutes for October 26th, 2023. I'd like to be able to request a motion to approve the minutes. All those in favor? Do I have a motion?

**Sylvia Garcia** (00:04:41):

I make a motion to approve the minutes. Sylvia Garcia.

**Frank Trieu** (00:04:45):

All right, Vice-Chair Garcia made the motion. Is there a second?

**Shawna Martin** (00:04:50):

I second the motion.

**Frank Trieu** (00:04:52):

Right. Board member Martin. There is a second.

Is there any additional discussion? Alright. Hearing none. All right, hearing none. All those in favor say aye.

**Shawna Martin** (00:05:03):

Aye.

**Frank Trieu** (00:05:06):

Any oppose say nay.

**Emmett H.** (00:05:07):

I might have to go.

**Frank Trieu** (00:05:11):

Are there any abstentions?

All right, motion carries.

All right. I believe that we have awards and recognition.

We'd like to be able to take a moment here to be able to recognize Lacey Nygard for her service. And Sandra is Lacey on the call that we see on the roster right now?

**Sandra Schaefer** (00:05:36):

I haven't seen Lacey log in, but there is a few user names here that are not super clear. So Lacey, if you are on the call, feel free to turn on your mic and your camera if you would like. And this is a period of time where we can say kind things.

**Frank Trieu** (00:05:58):

Well as we keep our eye open if her camera flips on, I did want to take a moment here to be able to recognize Lacey for her service as a board member over the years. It was really wonderful to have her as part of our board to be able to see her contribution not only as a professional but also as an educator as well. It was very beneficial to be able to have representation like that from different perspectives. We can go ahead and advance the mission of the board here and of the department. So with that, I'd like to be able to go ahead and give Lacey a virtual applause here. If you guys could go ahead and do that with me to be able to thank Lacey for all of her contributions. I'll go ahead and I will turn it over to Department of Licensing if anybody else would like to be able to share your words regarding Lacey.

**Sandy Baur** (00:06:52):

Thank you so much. Chair Trieu. This is Sandy Baur. On behalf of the staff of DOL, both Licensing and Boards Commissions and Outreach, I would really like to thank board member Reyes-Nygaard for serving on the board. It was such a pleasure to get to know her and to work with her and we really wish nothing but good things for her going forward. Thank you so much.

**Frank Trieu** (00:07:20):

Great, thank you. All right, and so with that, I see that beautiful plaque here that you're going to be sending her and hopefully she'll display that proudly. She worked, her contributions are very much appreciated. So we're going to move on to the next one is the introduction of our new team members. We have both Tim Allen and also Georgia Schmidt. I'll turn it over to Sandy to be able to do those introductions.

**Sandy Baur** (00:07:47):

Thank you so much. We are very excited to have the education team join us here at Boards Commissions and Outreach and I will turn it over to Mr. Tim Allen to introduce himself.

**Tim Allen** (00:07:59):

Oh right. Thank you guys. Good morning everyone. As Ms. Sandy said, my name is Tim Allen. I'm the education manager. I've been with DOL since 2018, coming in from the private sector as a campus president of a couple of different colleges and ultimately was originally signed to the real estate licensing unit. But I've had a distinct honor and pleasure of being welcomed into the Board's Commissions unit, which where I am right now currently with Mrs. Georgia Schmidt as our team, as we handle on the education side. I really look very forward to working and learning about the cosmetology side. And thank you guys so much for having us.

**Sylvia Garcia** (00:08:44):

Thank you so much. Back to you Chair Trieu. I think you're muted Chair Trieu.

**Frank Trieu** (00:08:57):

Thank you so much. All right, you got to at least do that once right on these calls? We're going to go ahead and move on to old business here and I believe we're going to be looking at inspection modality updates, so we'd like to be able to turn it over to the staff to be able to give us an update on that.

**Sylvia Garcia** (00:09:19):

Well, good morning.

**Shawna Martin** (00:09:22):

Good morning.

**Evelyn Manley-Rodriguez** (00:09:24):

Good morning, Chair Trieu and Vice Chair Garcia and members of the board. My name is Evelyn Malley Rodriguez. I'm a program manager with Centralized Investigations and Audits Unit and I'm currently overseeing the Cosmetology Inspection Team. So I would like to just share a few updates. We currently have hired three new inspectors as of February, 2024 and I would like to take a quick moment to introduce them. I would like to introduce Jonathan Criswell as investigator one, Marvin [inaudible 00:10:01], investigator one, Dan Layel. And we're currently still recruiting for two more positions starting mid April. That said, we're looking to assign Inspector Teresa Bartholomew for the school inspections and Teresa is also on the call. I just want to do a quick introduction of the team. Also as an update we're also looking at sending notice to inspect in advance to bring awareness to the industry that GOL inspectors are back in the field.

(00:10:34):

And so that's been met with very positive results. A lot of our licensees are tracking that so when our inspectors show up they're very excited to see them and also expecting them to show up. That's been very positive results. And in terms of being out on the field, I just wanted to share that we are conducting inspections along the I5 corridor. That would be [inaudible 00:11:00] Pierce, Thurston and Clark County. And so we've been visiting all of those areas for the time being and will continue to expand throughout Washington as we hire additional staff. In terms of trends that we're seeing since we've been back in the field with inspections, we've identified quite a bit of a license activity, either not having the proper licensure, not having salon

shop license. That's been one of those areas that we've identified or maybe not having a better understanding of what type of license is needed.

(00:11:37):

Many of our licensees are considering their DOR license as a salon shop license, so we've been doing a lot of education around that. And the other area that we've identified too is not having their last inspection posted. We've also reminded those individuals to make sure that those are posted accordingly. And the last thing that I did want to share is that we're out also conducting re-inspection. So when a salon shop does not pass an inspection, we go back within the 30 days to conduct a re-inspection to ensure that they're meeting safety and sanitation requirements. So those are some of the updates in terms of modalities.

**Frank Trieu** (00:12:20):

Okay. Well thank you so much. We really appreciate the work that you and your team are doing and I know that both Vice Chair Garcia and I really appreciate the meeting that we had prior a few weeks ago, just to be able to hear the progress that you're extending and also just being open to being able to get feedback from the board. I think that that's something that we want to recognize the effort that's made by your team and also to be able to ensure the integrity of our licensing processes too. And I know that for a lot of the licensed professionals here, they really do their best to be able to adhere to the codes. And I think just having your reassurance and your team checking on that really not only protects the public but also protects our industry as well. So thank you very much.

(00:13:10):

Great. Do we have any questions or anything from the board members? I'm not seeing any hands up at all. So with that, thank you very much. We'll go ahead and we'll move on to new business then. And I think under new business what we need to do is each year we have to be able to do an annual election for our chair and also our vice chair. The board's going to elect a chair and also vice chair to be able to serve one more year. I'll go ahead and I'll turn it over to Sandra. Sandra, would you like to be able to sort of lead us in that process under new business?

**Sandra Schaefer** (00:13:48):

Yeah, thank you Chair Trieu. And in your packet for this meeting there was an outline of the time expectation for vice chair and chair and also what the roles look like. But just as a refresher, anyone can self nominate or nominate their fellow board members. Officers serve for one-year term. There is generally a one-month check-in meeting as well as I think about six or seven weeks prior to meetings we do a agenda-setting meeting, excuse me. And those meetings are really just the only added time commitment to the board other than if you have outside of that any subcommittee stuff that you're already doing. And also there is no limit to the number of terms a board member can serve as long as it's within their normal period of time that they are on the board. We don't just throw you to the deep end. We do some training. Chair Trieu and vice chair Garcia would still finish out this meeting as planned. Let's say we do put someone else in the chair seat, you don't take over right away.

(00:15:12):

Back to you Chair Trieu if you want to run this. Oh, one other piece is that it does have to be two separate motions. We can't do it as a slate for both positions at the same time.

**Frank Trieu** (00:15:28):

Great. Thank you. Great. What we'll do is we'll go ahead and I'd like to be able to request nominations for the chair position. I'd like to be able to open it up to the current board members that are on the call. I do see that board member Thomas has also joined us as well and so I just want to make sure that's in the record. And with that we'll go ahead and we'll open up for discussion here. I see that Vice Chair Garcia has her hand up and Vice Chair Garcia?

**Sylvia Garcia** (00:16:01):

Yes, I'd like to nominate Chair Trieu for another term. I feel like his connections with our industry, he brings a wealth of knowledge to us and I think we would really benefit by having his leadership again.

**Frank Trieu** (00:16:17):

Thank you so much. And I would gladly accept that if that's the will of the board here. So thank you. I am scanning here to be able to see if there's any other hands at all. Seeing none, I guess we'll go ahead and we'll need to unmotion to be able to elect the chair. Do we have a motion?

**Shawna Martin** (00:16:47):

I'm Shawna Martin and I make a motion to elect Frank Drew as the chair for another term.

**Frank Trieu** (00:16:56):

All right, thank you so much. All right, do we have a second?

**Sylvia Garcia** (00:16:59):

And I'm Sylvia Garcia. I would love to make a second on that motion.

**Frank Trieu** (00:17:04):

Perfect, thank you. All right, are there any additional discussion? Hearing none, all those in favor say aye.

**Erika Cooper Deaton** (00:17:15):

Aye.

**Frank Trieu** (00:17:15):

All right, thank you Michelle. Any opposed? Any abstaining? All right, motion carries. All right, so we're going to go ahead and we're going to move on to the nomination for vice chair and I'd like to be able to open up that discussion. Are there any nominations for Vice chair?

**Shawna Martin** (00:17:38):

I'm Shawna Martin and I'd like to nominate Sylvia Garcia as vice chair. She is a valued mentor and a wealth of knowledge, been part of this industry for a very long time and we consider her very valuable and level-headed and the voice of reason when we need it. That's my nomination.

**Frank Trieu** (00:18:00):

Thank you. All right, so under this discussion here, I'd also just to be able to add on that Vice Chair Garcia has been incredible. Anytime we've had historical questions going, what happened 15 years ago or 18 years ago, what happened? Why did this rule come into play? I've always been able to depend on Vice Chair Garcia to be able to go, "Well I can tell you the story behind that," and it's been extremely valuable and not only her being licensed in a number of different... Holding a number of different licenses, but she also currently works over at a school and has had, I don't even know how many graduates I've gone through that have entered in the industry because of her leadership and I would love to be able to support her in that as well.

**Sylvia Garcia** (00:18:53):

Thank you.

**Frank Trieu** (00:18:54):

Yeah, is there any other discussion here? Right. Okay, so with that right, I'll entertain a motion to be able to elect Sylvia Garcia as vice chair. Do I have a motion? Seeing a nod by board member Martin. Martin? Is that a motion?

**Shawna Martin** (00:19:16):

Oh, can I make a motion? I didn't know if I could do a motion and elect and nominate and do all the stuff.

**Frank Trieu** (00:19:21):

Totally do that.

**Shawna Martin** (00:19:22):

Absolutely. Let's nominate her. Let's go.

**Frank Trieu** (00:19:24):

All right, perfect. All right and now I'm looking for a second from it. Is there a second?

**Shawna Martin** (00:19:32):

I'll second it too if you'd like.

**Frank Trieu** (00:19:34):

Unfortunately, you can't second it. I'll need somebody else.

**Sylvia Garcia** (00:19:35):

I'll second if you'd like.

**Frank Trieu** (00:19:38):

All right. Thank you so much. So we have a first and then we have a second. All those in favor say aye.

**Shawna Martin** (00:19:44):

Aye.

**Erika Cooper Deaton** (00:19:44):

Aye.

**Sandy Baur** (00:19:45):

Aye.

**Frank Trieu** (00:19:47):

All right, thank you [inaudible 00:19:48]. Any opposed? Any abstaining? All right, motion carries. So for this upcoming year-

**Sandy Baur** (00:19:55):

Chair Trieu, I'm trying to take notes here. Who seconded the nomination for Vice Chair Garcia?

**Frank Trieu** (00:20:04):

Yeah, Garcia.

**Sandy Baur** (00:20:08):

Okay, thank you.

**Frank Trieu** (00:20:09):

All right. All right, so now I think we're going to be moving into the next agenda item, which is our first in-person meeting for a very long time. I'm going to go ahead and I'm going to turn it over to Sandy. Could you speak to what our plans are for an in-person meeting later on this year?

**Sandy Baur** (00:20:26):

Sure, absolutely. I'm really excited. We are planning to have an in-person meeting this year during the summer quarter, which is scheduled for Monday, July 8, 2024 and it will be held here in Olympia. We are looking at facilities that can accommodate both board members and members of the public who wish to attend in person. No worries. We will always still have this virtual option for anyone who is not able to attend. So virtual options will be present for this meeting as well. We would request that the board vote on whether or not they plan to participate in this meeting. By voting yes, you are stating that you plan to attend the July 8th meeting in person in Olympia. We would need a quorum of the board to plan to attend in person in order for funding to be approved for this option. I'll turn it back over to you Chair Trieu to open the floor for discussion on this. I'm happy to answer any questions.

**Frank Trieu** (00:21:37):

All right, so Sandy, so after discussion then you'll need a vote for yes, right? And then I'm assuming it's going to be a roll call vote because we want to be able to identify those individuals. Is that correct?

**Sandy Baur** (00:21:49):

That's correct. So we could do a roll call vote and just a simple yes you plan to attend in person or no, you do not plan to attend in person.

**Frank Trieu** (00:22:01):

Perfect. All right, so I mean I'll go ahead and open it up for discussion here if there's support for it, but I love the in-person meeting. That's sort of how I grew up 20 years ago coming to these meetings and it's just great to be able to see people face to face and then also engage with the public too. And I'm really thrilled that this is going to be an option. I'm going to go the first hand I see raised is Vice Chair Garcia, Vice Chair Garcia.

**Sylvia Garcia** (00:22:31):

Thank you. I wanted to just follow what you said. I think that having an in-person meeting is going to be really helpful for the public to meet the members of Department of Licensing, for the board members to meet each other in person and meet the Department of Licensing folks and the audience to feel more connected. So I highly recommend it.

**Frank Trieu** (00:22:57):

Let's see here. I thought I saw another hand up, but oh, I think, let's see here. All right, are there any other comments regarding... So board members, I believe that if they are choosing to be able to attend, Sandra and Sandy, could you speak to, so board members that's part of the reimbursement for mileage and things like that if they'd like to be able to make the drive over and we can assist with making arrangements for that as well. Is that correct?

**Sandy Baur** (00:23:25):

Yes, that's correct. I would like to turn it over to Linda Gallivan. She is our amazing administrative assistant and she can answer any questions you may have about lodging, reimbursement, travel, et cetera. Linda.

**Linda Gallivan** (00:23:44):

Thank you, Sandy. Thank you Chair. Vice Chair and board members. Like Sandy said, my name is Linda Gallivan, I'm the administrative assistant for Boards, Commissions and Outreach. I am securing lodging. I know that Sandra has sent out an email that has your option of either clicking on a link or scanning a QR code that has some questions that will help me when I am compiling all of the information on what kind of things that you need. That would include lodging, flights, I know some of you are on the other side of the mountains, car rentals, Ubers, those kinds of things. I will put together an itinerary package for you as well once we get all of that information and send it out to you. And then I'll also be working with Sandra on making sure you get your reimbursement for mileage, meal per diem, and hopefully we'll have everything set and it will go very smoothly and you'll be very pleased with the outcome. If there's any questions, shoot.

**Frank Trieu** (00:24:49):

All right.

**Sandra Schaefer** (00:24:51):

And one clarification, I haven't sent an email out. I will if we get a quorum of folks, so after this meeting, if we are a go for it, then you will see that email from me.

**Linda Gallivan** (00:25:03):

My apologies. Sorry I jumped the gun.

**Frank Trieu** (00:25:07):

Linda, thank you so much for all your support and helping us through that. I do want to just make sure that I frame this. I'm super excited for the meeting, but then when it comes down to when you're doing a roll call vote, I'm actually out of the country that day. I am doing a mission trip over in Cambodia and also Vietnam. We're building homes over there. So even though I'm super excited, I'll have to say that I'm not going to be there, but hopefully I'll be at one of the future ones. I don't see any other hands up. I will go ahead and I will turn it over to Sondra if you'd like to do a roll call to be able to see if we have a quorum for that upcoming meeting.

**Sandy Baur** (00:25:49):

Okay, great. I'm ready. I'm ready to do a roll call. Oh, go ahead. Sondra.

**Saundra Schaefer** (00:25:54):

You can Sandy. It's fine. I'll take notes.

**Sandy Baur** (00:25:58):

Perfect. So again, this is a roll call vote. If you vote yes, it is you plan to attend the July 8th meeting in Olympia in person. If you vote no, it means you plan to attend virtually. So let's start off with Chair Trieu.

**Frank Trieu** (00:26:19):

All right, so regretfully no.

**Sandy Baur** (00:26:22):

Vice Chair Garcia.

**Sylvia Garcia** (00:26:24):

Yes.

**Shawna Martin** (00:26:26):

Board member Hildebrand. Board member Martin?

(00:26:37):

Yes.

(00:26:40):

Board member Cooper Deaton?

Erika Cooper Deaton (00:26:43):

Yes.

**Shawna Martin** (00:26:46):

Board member Wilkins. Board member Wilkins. Okay. Board member Thomas. Oh, I see a thumbs up. Thumbs up. Was that board member Wilkins? Thumbs up meaning yes? Can you do a thumbs up again if that was you? Or come off mute. Okay. Board member Thomas. Board member Thomas. A thumbs up for yes or come off mute. Okay. At this point it doesn't look like we have a quorum, but we will reach out to board member Wilkins and board member Thomas to verify. Evidently they might be having some audio issues so we'll reach out to them and we'll let the rest of the board know what the final count was.

**Frank Trieu** (00:28:06):

Perfect. Great. Thank you. Yeah, no, I see them on the screens here but all right, well hopefully we can do that and to be able to gather there. So with that we'll go ahead and we'll just pause that and we'll allow us to be able to go through our regular process. Now for the next agenda item here, I do see that we have establishing program for ethnic care services and that was going to be a discussion led by board member Thomas. So board member Thomas is your audio or your video working here? I'll give about another a few moments here and if it isn't, what we'll do is we'll just... If you're okay, I'd like just to be able to table that and then we can pick it up at the next meeting here. I do see board member Thomas in attendance, but I'm not able to get a visual or an audio on her. So with that I would like to be able to move on to our reports here. We'll go ahead and we'll start off with our subcommittee report.

(00:29:12):

We'll go ahead and move into each subcommittee will provide a report to the progress they've made since the last board meeting. We're going to start off with business practice subcommittee and Vice Chair Garcia, could you go ahead and provide us an update regarding that?

**Sylvia Garcia** (00:29:30):

Absolutely. We discussed reciprocity with DOL staff including how it would be administered between states and looking at both the compact and the work that NIC is doing. We identified that maybe our state didn't have everything in place to help us be horrible, but it makes it very easy for others to come to our state. So we're already there on one half of it and now we recognize that we need to work on that a little more. Washington currently sends a state a letter that states that the individual is licensed and able to operate and one of the main topics that we talked about in this discussion was the instructor license. Those of us who were at the last meeting might remember that we talked about endorsements on the instructor license and could we go from Washington to another state and both practice commercially and teach. And so let's see, instructor licenses should have our endorsements on them.

(00:30:38):

If they don't, then we can contact DOL boards at [Dol.wa.gov](http://Dol.wa.gov) and they will manually input that information. So if you're looking at your instructor license and it doesn't currently have any endorsements that you've earned, it should and you would want to contact DOL in order to get those manually added. Let's see, the NIC is constructing a database of all states licensees and whether they're active, if there are any complaints or findings against that individual. And that

database is available to each state. And we're looking into whether Chair Trieu and myself can look at that database and see what it looks like. We're not looking for anyone in specifics. We just like to see what it looks like and how we kind of navigate around in it. We haven't heard back on that.

(00:31:46):

One thing about instructor licenses that we got cleared up last time and want to restate this time is that if you have an instructor license and endorsements, you can drop your professional licenses and not continue to pay for those, but you would lose those licenses, you would still have instructor, you could still work commercially, but you would no longer have a standalone license for those things that you dropped. It wouldn't really, in my opinion... It doesn't really matter if you let those licenses go and you keep your instructor with the endorsements. But it might be beneficial for you depending on what your future work looks like or if you perhaps move to another state. If you allow any of your endorsements to lapse, then that would require you to retest. You would have to retake the written and the practical exam and get that endorsement in good standing before you could get your instructor license back. So the foundation is that endorsement and then the addition is the instructor license. Please don't let them lapse. It would be a very bad thing.

(00:33:01):

If you only have endorsements though, just to be clear, if you have an instructor license with endorsements, don't hold the licenses individually so long as you keep your instructor license current, you're okay. And then the department did reach out to the Attorney General's office to get clarification on the instructor license and because of the pandemic, DOL got two recommendations from the AGO, but they weren't able to act on them at that time. So it feels like this might be a good time to reach out to the AGO again, have them look at the situation and make recommendations again to DOL. At this time, things stand as they have been and as long as you have your license in good standing as an instructor, your endorsements are current, you're fine to continue working. And I think that's it.

**Frank Trieu** (00:34:05):

Perfect. Any additional questions or discussions regarding the committee's report here? Vice Chair Garcia, there's a couple of things I did put on here just regarding our discussion. I think that one of the things I'd like to be able to get some clarity on is how the Department of Licensing is treating reciprocity when a new license is being transferred to the state and a license is provided. I believe that I've been speaking with other licensed professionals and one of the challenges that they've been running into with reciprocity is that once they applied through the current process that we have, the Department of Licensing needs to only check to see if they have a valid license, but if a test was actually given for that license. And I think that that's one of the challenges some licensed professionals have reached out to me specifically on is that whole verification process of a test being taken.

(00:35:04):

I think there's confusion in that and I'd love to be able to maybe at a future meeting here to be able to get clarity from the Department of Licensing on how they treat that. Specifically, if you had a licensee from the state of Georgia, right, transferring over to Washington here, they could

provide a copy of a valid license, they could confirm that. But what this specific individual has shared is they said that the Department of Licensing now needs to go back to see do you have your state testing results? And with her having tested over a decade ago, she's like, "I don't have it." But then they actually had to go through another process to verify it even though Georgia requires statewide state testing for their licenses. And I think sometimes that's added to the length of time for somebody to get the license moved over. So if we could request that we get some clarity over this the next couple months and make a report on that hopefully in person in July, I think that that would be really helpful. And I just wanted to make sure that was in the records.

**Sylvia Garcia** (00:36:13):

Thank you.

**Frank Trieu** (00:36:14):

Yeah. Okay. And then the other thing I knew that when we had the subcommittee meeting regarding the instructors license, one of the things I did want to make sure that we got clarity on is that if an instructor in Washington State, your instructor license allows you to not only teach, but also to be able to practice. But if you were to be able to move to another state, if you were to let your aesthetics or your cosmetology license lapse and just lean on your instructors license to be both be able to teach and practice, maybe we can get some clarity on how that's treated when another state reaches out to the Department of Licensing.

(00:37:00):

I recognize that we cannot make decisions or to be able to inform licensees on how other states will treat their licenses, but maybe we could get clarity on how the Department of Licensing here responds to an inquiry like that of going, "Hey, we see that they have an instructor's license, their license to practice and also teach in your state. What can you confirm if we were to move to Oregon or Georgia or Texas?" And I think having that clarity will allow our licensed instructors here in Washington to be able to make the decisions that they need to make regarding their licenses. But if we can just go ahead and highlight that in the notes here and get clarity so we can answer that hopefully maybe in July. I think that would be helpful for all the license instructors here in Washington State.

**Sylvia Garcia** (00:37:54):

Okay, thank you.

**Frank Trieu** (00:37:57):

Any other discussions at all? Okay. All right, I see. All right, seeing none, we're going to go ahead and we'll move on to the next subcommittee meeting and that's under the education subcommittee. I'm going to invite board member Martin to be able to give us an update regarding that subcommittee.

**Shawna Martin** (00:38:19):

Hello. Okay. The education subcommittee has been very busy and meets regularly to talk about important topics. One of the things that was on the table were canceled or expired licenses and then the extension to test, sorry, a testing deadline. Do you have to, oh, what am I trying to say?

Sorry. The subcommittee and staff work collaboratively to ensure licensees were informed about the extension of the testing deadline date. So before COVID or during COVID, there were people that lost their licenses or they expired and there was a discussion of do they have to retest to get their license resubmitted. And there was a timeframe where it had expired, but the DOL had extended that to allow people to obtain their license and get in good standing without having to retest, is what I was trying to say.

(00:39:44):

The DOL went through several steps. They sent out through listserv, a distribution list to notify people through the state. They put it on the website. There were emails that were sent to licensees whose licenses had expired. There was a large number of people actually that were sitting in this pool. So I know it was the DOL's hope that they could get a lot of those people reached to and then get them relicensed or get their license in good standing and get it current. I'm not sure, I don't know the numbers. After we did all of the reaching out because I know I reached out to Washington State myself on my own platforms to see if I could encourage people to take advantage of that extension. And I know that I had a few people reach out, but I don't know the total number outcome, who actually took advantage of that. So do you guys have anything to add to that? No. All right, that's what I have for that. Is there any discussion or for that? No.

**Frank Trieu** (00:41:02):

Not on that one, no.

**Shawna Martin** (00:41:03):

Okay. Next is the manicurist industry question survey. So of course we put out feelers for updating the language where the manicurist license title could be updated. I presented that a while ago. We started working on it diligently. We put together a survey with the DOL, so some of the results that came back were actually great, right? We're looking at an 81%, you've got the numbers in front of you, 81% of the people thought, yeah, we should update the title from manicurist to nail technician, which is quite a lot of people. And then also 72%, 72.5% also felt in the state of Washington that the scope of practice should be expanded to make room for what potentially could be called a master nail technician endorsement.

(00:42:05):

And this would create a specialty line of work that would allow people to hopefully work in partnership with doctor's offices. So podiatrists work in their practice to assist to offer routine care services, so on and so forth. That's what we did with that. We sent out the survey. A lot of people seemed very interested in it. There's a lot of detail. Are the graphs and numbers available to everybody? Yeah.

**Sandy Baur** (00:42:39):

Yes. Anyone who is interested in getting meeting materials and looking these over can email us at [dolboards@dol.wa.gov](mailto:dolboards@dol.wa.gov) and we will send out these meeting materials to anyone who wants them.

**Shawna Martin** (00:42:54):

Perfect. Because I was going to say there's a lot of tiny details that are in this section and if I read them all, it would take a long time. I just wanted to make sure that we let everybody know that there's a lot of great information in there and you guys should definitely take a look at all of the details that are available in the packet in the meeting agenda. It does say that at least 150 people responded to the survey, so that's a nice turnout I think. Yeah. Does anybody have anything to add to the discussion on that?

**Frank Trieu (00:43:37):**

No, I just wanted to thank you, board member Martin, for starting this conversation. I know that it was about a year ago that you invited a speaker to be able to present to the board. I think that it's nice to be able to see the progress on this.

**Shawna Martin (00:43:54):**

Thanks. It's pretty exciting. I'm pretty excited about it. Anyway, we can talk about it a different time, but yes, I'm thrilled. I'm happy to be here. I'm so glad I brought it up. I'm so glad people agree with it and are on board for it as well. Another portion of business would be, let's see, synchronous versus asynchronous education for clock hours. The federal government is looking at synchronous versus asynchronous clock hour requirements to reducing or either eliminating the online schooling option and Washington doesn't clarify whether hours need to be synchronous versus asynchronous, and usually it's a blend of both. So the subcommittee discussed this topic and determined that they cannot take any action on it as it is outside of the purview of the commission.

**Frank Trieu (00:44:50):**

Yeah. And I know that that was going through a process called negotiated rulemaking. And I know that Vice Chair Garcia had actually provided testimony on that to the negotiators as well as one of our guests here, Darcy Harrison from Cosmetologists of Washington United. I think that the feedback on, at least from members was that we wanted our students to be able to have full access to education through different modalities and different means. And unfortunately for the Department of Licensing, there's nothing finalized for us to be able to take action on. But I think that one thing that there is a lot of support for is just to be able to make sure that our students have equal access as any other student to be able to their education. So thank you very much for those that testified on there. Vice Chair Garcia, I see that your hand is up.

**Sylvia Garcia (00:45:49):**

I just wanted to add that in case anybody in the audience isn't clear. Asynchronous is when students are working online on their own and synchronous is when an instructor is teaching a class and they're doing that online. There's a huge benefit in both of those. And we learned so much during COVID because we were forced to go online and our state was very quick to allow us to go to a hundred percent online education. And there are LMS platforms from both Malady and Pivot Point that support the asynchronous education. I think there's a concern that asynchronous is just not really teaching and I feel like it's a very important part of what we do. It's like homework, but they're getting credit for it and they're doing work that leads into the lesson in class the next day. And in reality, it saves us a lot of time from that in-person time. We

don't have to do as much background and deliver the information. We can get right into a demo or we can get right into the activity.

(00:47:05):

It is hugely beneficial and I am not sure that our federal folks understand that benefit. And I think that all instructors need to use our voices in any way we can to help clarify that.

**Frank Trieu** (00:47:22):

Yeah. And just to be able to clarify too is that I think that sometimes it's referenced similar to home, but it's different than homework. Meaning that there's a different level of engagement on these LMS softwares, right? It's just not only consuming the information, but there is a level of engagement and application to it. And there's typically on an asynchronous model, there's a high focus on time tracking and engagement as well. And so typically these learning management systems will measure a student's engagement and if there's not activity, there typically is a log out period. And there's also authentication. I think a lot of the federal oversight members may be lacking their understanding of how asynchronous education is really applied in our sector. And so there should be proposed, the NPRM, the notice of proposed rulemaking should be coming out later on this spring for us to be able to get clarity of where the department is going to stand. And so there would be an opportunity for us to be able to get feedback.

(00:48:34):

But thank you very much Vice Chair Garcia for helping represent the students' voices and this whole process. I think that we're likely to be able to have you. We're likely to be able to have Cosmetologists Washington United to be able to advocate for our sector and just bringing greater awareness of how these policies impact not only our students but also future licensees too. Board member Martin, is there any other updates to the report for your readout for the subcommittee?

**Shawna Martin** (00:49:07):

Not on the notes that I have in front of me, but that I do see a bullet that's there on the agenda that says salon shop liability insurance. And I believe that was where we were discussing the question that had arisen about the language for the liability insurance for salon shop, but we are still working on that.

**Frank Trieu** (00:49:30):

That's right. Yeah, I think it's regarding the minimum number, the minimum value of those. But I think part of our discussion too, just for transparency on this call is that even the current minimum, none of us were aware of any insurance company offering anything even close to that minimum. I think that it might be a bit dated, but I think the industry also has reflected in what kind of policies they're writing as well.

**Shawna Martin** (00:49:55):

Right.

**Frank Trieu** (00:49:57):

Thank you very much for your committee reports here. We'll move on to the next agenda item, which is our central Investigation audit unit. I'll go ahead and I'll turn it over to Sandy to sort of lead us on those updates.

**Sandy Baur** (00:50:11):

Thank you so much, Chair Trieu. I would like to turn it over to Ms. Evelyn Manley-Rodriguez from our centralized investigations and audits unit and she's going to be presenting the complaint case count report.

**Evelyn Manley-Rodriguez** (00:50:29):

Good morning, it's me again. So I'll just quickly share the data. This is a representation of January one through March 29, 2024. Quarter one. We received a total of 138 complaints, 113 went into investigation, so we moved forward for an investigation. Total complaints that were closed were 14, total closed for quarter one was 29, and currently we don't have any pending complaints at the moment in our queue as of March 29th. And the total numbers that are currently with investigations is 111 and six complaints turned into investigations removed over to our legal compliance unit. So that's the stats for quarter one and please let me know if you have any questions. Yes.

**Frank Trieu** (00:51:31):

All right, so just a quick question on my end is that, could you clarify what it means to be in the open legal compliance unit? Six of those are on there. What exactly does that mean?

**Evelyn Manley-Rodriguez** (00:51:42):

It means that six of the investigations were moved to our legal compliance team and those cases are in their queue, whether it's being worked on, being reviewed, all of that. So these are more of the recent cases.

**Frank Trieu** (00:51:59):

Okay. All right. Would those be considered active investigations then? Is that what [inaudible 00:52:06]?

**Evelyn Manley-Rodriguez** (00:52:07):

Oh, so what it means is the investigation was concluded and our investigation team identify some sort of violations that were then moved over to legal compliance and it's up to our compliance team to review and assess any sanctions, whether it's a letter of education or further sanctions. So it's under compliance for review.

**Frank Trieu** (00:52:30):

Okay, thank you. Okay. I don't see any other hands up. All right. All right, we'll let you keep going.

**Sandy Baur** (00:52:41):

Okay, thank you so much. Now I'd like to turn it over to Mr. JD Smith. He's going to be presenting the top complaints by type report.

**JD Smith (00:52:55):**

Morning members of the board. My name is JD Smith. I'm the investigation supervisor within Centralized Investigations and Audit Unit, and my team investigates nine separate professions within CIAU and cosmetology as being one of the nine professions. Just some of the topics we're going to talk about is the incoming complaints on license activity for first quarter we have about 90% of online activity, 5% for safety and sanitation and 5% for injury. I'm just going to dive just a little bit into the unlicensed activity. This is the top findings After the investigations, technical assistance and education to licensees were provided by the investigators. Mostly 80% had come into compliance. One of the big things that we are finding is many shops have a misunderstanding that their business license from the Department of Revenue or their city license is their shop salon license. The investigations team is continuing to provide technical assistance and education around those sort of concerns that come up.

(00:53:58):

Some of the safety and sanitation, it's about 5% of those complaints mostly associated with lack of cleanliness, lack of proper infection control measures. And then again, my team is providing technical assistance and education to licensees. And then from that, about 5% of the cases that came in were injuries. These injuries associated with an infection due to lack of infection control or cleanliness. And again, the technical assistance and education to the licensees are being provided by the investigations team. Some of the most common remedies taken to address these is that the investigations are happening on site, which may include a salon shop inspection. We are having some positive results from licensees when we meet face-to-face. They really appreciate us being there and kind of educating them and let them know we're back out and we explain the nature of the complaint and/or the inspection, what they could do better for next time.

(00:54:57):

And for any failed inspections, a re-inspection is conducted within 30 days. After that 30 days if they still failed an inspection and then like Evelyn was saying, it goes to the legal department and they pick up the ball and run with it from there. Questions?

**Frank Trieu (00:55:17):**

Yeah, I see the hand up for Vice Chair Garcia. Vice Chair Garcia and then we'll move on to board member Martin.

**Sylvia Garcia (00:55:24):**

Yes, I was just wondering, under injury, do we know what area those injuries fell under? Where they cosmetology manicuring aesthetics?

**JD Smith (00:55:36):**

As a mixed bag, mostly it's infections, fungal infections. After receiving a manicure, they get nicked and then it turns into an infection. Some receive medical attention, others will do some home remedies to handle it themselves. We don't see a lot of severity of that and we always ask them if they receive medical treatment to provide that medical documentation so we can have it, but mostly they just take care of it themselves or it goes away.

**Sylvia Garcia** (00:56:06):

Thank you.

**Frank Trieu** (00:56:08):

Great. Board member Martin.

**Shawna Martin** (00:56:11):

Hello.

**JD Smith** (00:56:13):

Hi.

**Shawna Martin** (00:56:14):

I just had a question about the unlicensed activities. I know that you explained that 80% of the people came into compliance. Was most of the unlicensed activity just salon shop or was it operator licenses?

**JD Smith** (00:56:30):

Again, it's a mixed bag. I mean if I was to say probably 50/50, yeah. Some people, we haven't really been out there due to COVID. Some people with their license lapsed. And again, that's where the technical assistance comes in. We are out there, we give them applications, we give them links on how to obtain either their shop and/or their operator license. So my team has been very proactive on that part and we are seeing it in almost every salon shop. Now some that have failed and we've come back in 30 days, have come into compliance, they've renewed everything, they've got their shop, everybody's good to go, they've passed their inspections. So we know us being back out there is actually helping.

**Shawna Martin** (00:57:13):

That's great, thank you.

**Frank Trieu** (00:57:18):

And just a question for me here. So then I understand for a salon shop license, how you come back into compliance on there. For unlicensed professional activity, how does somebody come into compliance there? Do they enroll in a school or an apprenticeship program? Does that individual get released from that salon spot? Does that count as coming back to compliance? What are you seeing in, how are you addressing it?

**JD Smith** (00:57:44):

What we do is after for unlicensed activity, if they don't come into compliance after a second inspection or just in general, we send that to our complaint intake team who will monitor them for 30 days. We've already been out to the site, we've given them technical assistance, we've given them education, here's the links, here's the applications, then it goes to our complaint intake team where they monitor it for roughly 30 days. It goes into a queue. After 30 days if the shop has come into compliance and then nothing's happened, all is good to go. If they do not come into compliance, it's not like 30 days on the dot, but within that 30 days, if they have not

come into compliance, if they're still unlicensed and then it goes to our legal department who will pick up the ball, run with it, they'll reach out. They can either do another letter of education, they can do a fine, they can do a cease and desist. It all depends on how many... Some of the circumstance, how many times does this happen? Is this a repeat that we see that they don't come into compliance?

**Frank Trieu (00:58:46):**

All right. Board member Martin.

**Shawna Martin (00:58:49):**

Just real quick, I'm just curious. When you guys are doing the inspections, is it just licensed salons or do you think that some of the unlicensed activity also extends to people working in their home?

**JD Smith (00:59:06):**

Well, for us, an investigation, so it's a complaint generated, so it's an investigation which is separate from a routine inspection. The inspection is in lieu of the complaint or the investigation. Any complaints that in this person's working out of their home or this person is unlicensed, what we'll do is right now, if it's a home, we only do a virtual inspection. We're kind of limited to go into residences. Right now at least we're doing something rather than just kind of let them go under the radar. We do a virtual inspection if it's a residence and that's for even a tattoo as well as cosmetology. I think there was a second part of that question, but I might've forgot what that was.

**Shawna Martin (00:59:54):**

Oh, sorry. I was intrigued by what you were saying. Yeah, I was just curious because let's just put it out there. Let's just be 100% transparent. There's a lot of people that they're not licensed and they are absolutely operating and they're getting away with it. I was curious to see where any of those inspections, did they include that type of activity for the unlicensed activity report?

**JD Smith (01:00:22):**

Not as much. Go ahead.

**Sandy Baur (01:00:25):**

Yeah, those are really great questions and I think what we can do is if we can save the legal compliance questions, we can invite that legal compliance team to our next meeting and they can come and we can drill into that data even better.

**Frank Trieu (01:00:40):**

All right, perfect.

**Shawna Martin (01:00:41):**

That's perfect. Thank you.

**Frank Trieu (01:00:42):**

Thank you. All right. All right. I don't see any other hands up, so thank you very much for that. We'll go ahead. Let me look at the agenda here. That was Central Investigation, top complaints. Now I believe we're moving on to licensee customer support services. Is that correct? Okay.

**Sandy Baur** (01:01:05):

Yes. I'm really excited to present the licensee counts to you. As you see before you, we have several different license types, but we do have a grand total of 86,802 licensees. Very exciting. Next slide, please. Here we have new issues versus renewals. So far this year, the renewals are in the light blue and the first issues are in the dark blue. We have an incredible amount of renewal so far and not too far behind us we do have some new renewals this year already. Next slide. In here, we have a comparison from 2020 till present, and this is our overall licensee count. As you can see during COVID, it dipped pretty significantly from 2020 to 2022. Then in 2023 and on up to 2024 to date, we've had a really good increase in licenses. And with that, are there any questions about the licensee counts?

**Frank Trieu** (01:02:22):

Great.

**Sandy Baur** (01:02:22):

Okay. Thank you so much.

**Frank Trieu** (01:02:30):

Not seeing any. Okay, perfect. Let's go ahead and we are moving into, I think, board outreach here, board commission and outreach. Sondra.

**Sandra Schaefer** (01:02:47):

Can you hear me?

**Sylvia Garcia** (01:02:47):

Barely.

**Sandra Schaefer** (01:02:50):

Can you hear me now?

**Sylvia Garcia** (01:02:51):

Yes.

**Sandra Schaefer** (01:02:52):

Okay. Sorry. My headphone decided to stop working right at that moment. I'm actually going to turn the recruitment over to Sandy as she's got a little bit more hand in it in the last couple of weeks than what I normally do. So go ahead, Sandy.

**Sandy Baur** (01:03:08):

Thank you so much. And thank you to Sondra for sending out the recruitment announcements on our LISTSERV and also presenting them to the business resource groups and also to the

Rainbow Alliance and Inclusion network. We really appreciate her efforts for reaching out. We are currently in the middle of interviews or conversations with each of the candidates that has submitted an application to us and that meet those minimum requirements to be a board member. Hopefully, we will have some appointments from the director soon.

(01:03:48):

Thank you so much, Sandra.

**Sandra Schaefer** (01:03:51):

Yeah, and then as far as providing the three most common types of complaints and violations, we did that in this meeting. Thank you, JD. We'll take that off of the master action item list. Review of DOL website for inspector information operator portability, instructions, and reciprocity with other states. This is sort of a combination of two things. One piece was already covered from Shawna's, excuse me, from board member Martin's report out. But the other piece is Jason Lin having to do with, excuse me. Well, portability and reciprocity is specific to people who are coming into our state through permanent change of station or PCSing with the military. That piece is still being worked on. Likely it will quietly be updated in the next couple months. As far as participating in the next business practice subcommittee meeting with LCSS, which is the license. Oh my goodness. Licensing and Customer Support Services. They did attend. That was part of the report out from Vice Chair Garcia. So that will be taken off of the action item list.

(01:05:08):

Ethnic care services was on the agenda and that was we were having some problems with connectivity and video and audio. We will move that to the next agenda.

**Frank Trieu** (01:05:21):

Very good. Great. Well, I appreciate having these follow up items so things don't get lost and I think it just helps us continue to make sure that we're moving the ball forward. So thank you on that. I believe that with that we only have our final section here. It's going to be public comments, I believe. I'll now open the floor for the public to be able to address the board and share their thoughts, concerns, or requests. Written comments may be submitted at least two days prior to the meeting by emailing [Dolboards@dol.wa.gov](mailto:Dolboards@dol.wa.gov) members of the public. While you're addressing the board, please remember the following things. Each member of the public is limited to one three-minute comment. Comments submitted in writing count towards your three minutes. Comments must be on matters within the board jurisdiction. Board members are limited to directing staff to study the matter further or to request the matter be scheduled for a later discussion. Sandy, were there any comments submitted in writing? And if so, could you go ahead and read those comments?

**Sandy Baur** (01:06:28):

We do not have any comments written from the public.

**Frank Trieu** (01:06:32):

All right, let's see here. Vice Chair Garcia, I see that your hand is up.

**Sylvia Garcia** (01:06:44):

I have a written comment that came from Marianne Brathway. I could read, if that's all right. It says, "Hello and good morning. I'm writing to provide a written response to public comment period during the board meeting this morning. I have an 11 to 11:30 meeting that conflicts with the time to provide feedback during the meeting. Thank you board chair and vice chair for your diligent work and for allowing us to comment. I am Marianne Brathway, executive director of Northwest Career Colleges, Federation. We advocate for and support private career colleges and students in Washington, including cosmetology. We want to provide feedback on the Board of Cosmetology regarding students currently experiencing longer than normal wait times to schedule and receive testing results. This issue has been ongoing off and on. Would also like to thank DOL and Prometrix teams for being so responsive in the past and we appreciate your assistance Respectfully, Marianne Brathway.

**Frank Trieu (01:07:56):**

Great. Thank you very much, Vice Chair Garcia. I think that that's a true issue right now for students and it's something that where I recognize that our response is limited to requesting that the matter be added to a future agenda item and I think that that would be very appropriate. I know the Department of Licensing has been really making a lot of efforts to work on this. They've worked directly with schools and I would definitely support adding this onto a future agenda item and then also asking, well maybe not asking because I know the Department of Licensing is currently working on this to be able to resolve it to help our students, but for us to continue to be able to work on this matter because it does impact for our future licensees in particular, especially after they've gone through school, have done everything they needed to do and now there's hurdles that are preventing them from working. And so I think that that'd be very appropriate. Are there any other public comments? Right, I see a hand up for Sam.

(01:09:16):

Let's go ahead and we'd like to be able to invite, Sam, could you go ahead and share with us your name for our records and then we'll go ahead and you'll have three minutes to be able to address the board and then once you share your name or three minutes, we'll go ahead and start. Sam.

**Sam Hoffman (01:09:36):**

Perfect, thank you. Hello, my name is Sam Hoffman. I am coming from Aveda Institute Portland Vancouver Campus. Hello, Chair Trieu and the members of the board. Thank you for all of the information that you've provided in this meeting. I'm an avid meeting minutes reader, but this is my first time coming to a meeting and I really appreciate all of your work researching these matters. I had a question regarding the section of the meeting about instructor licenses and endorsements. When this change first happened several years ago, I know that those practitioner licenses were cancelled if you held both and I appreciate the option to keep both of them active for those that are interested in going down that route. But for those where their license was previously cancelled are now forced to retest and kind of assume the burden and the cost of doing so. And so I wanted to see if there was any flexibility for those.

(01:10:31):

And I know that Shawna had mentioned for those licenses that expired, there was a little bit of flexibility and reach outs there, but I wasn't sure if that was the same for anybody's licenses who were canceled.

**Frank Trieu (01:10:45):**

Thank you very much. Could you spell your last name for the records as well?

**Sam Hoffman (01:10:50):**

Yes, it's H-O-F-F-M-A-N.

**Frank Trieu (01:10:55):**

Thank you. And we really do appreciate you being part of the meeting and for your feedback. I guess at this moment I'd like to be able to ask guidance with Sandy or Sondra. I believe that our response is limited to adding it to a discussion or a future board meeting. That right?

**Sandy Baur (01:11:15):**

Yes, that's correct. We can turn that over to the education subcommittee to look into and we can bring that to the next meeting.

**Frank Trieu (01:11:23):**

All right.

**Sam Hoffman (01:11:24):**

Thank you so much.

**Frank Trieu (01:11:24):**

And then to be able to give follow up or for Sam, is there a way that we would follow up individually with Sam or would Sam need to reach out to the department and then have that happen?

**Sandy Baur (01:11:35):**

Sam can also submit that question directly to the DOL boards at [Dol.wa.gov](mailto:Dol.wa.gov) email address and we can get a response quicker that way.

**Sam Hoffman (01:11:49):**

Perfect.

**Frank Trieu (01:11:50):**

Thank you so much Sam. I just want to make sure that you're taken care of too, so I appreciate that. Okay, perfect. All right, so with this, are there any other hands up as well? Right. All right, seeing no more hands that are up, I think that we are going to go ahead and move into concluding, let's see, today's call here. Oops, let's here. Sorry here. Okay. To be able to public members, my apologies here. Public comments. Okay. Board members, do you have any announcements to be able to share before we conclude it?

**Sandy Baur (01:12:37):**

The staff does have an announcement Chair Trieu.

**Frank Trieu** (01:12:40):

Please.

**Sandy Baur** (01:12:41):

We would like to announce that the National Interstate Council of State Boards of Cosmetology has announced that they are now accepting applications for the Ori J. Gosnell Scholarship Award and they are accepting those applications until April 30th of the end of this month. We want to put in that little plug that if you're interested in applying for that scholarship, please visit their website at [nictesting.org](http://nictesting.org) and there's all sorts of information on how to apply for that.

**Frank Trieu** (01:13:22):

Great. Thank you Sandy. And I know there's students that are on the call, so students, you got some free money out there, right? We encourage you guys to be able to sign up for that. All right, I don't see any other things here, so I'll turn it over to Sandra. Did you want to be able to read the items captured for this meeting?

**Saundra Schaefer** (01:13:43):

Yeah. Thank you so much, Chair Trieu and also before that, are there any new requests for future agenda items that were not already mentioned during this meeting from the board members? Don't see any hands up, so I'll go ahead and move on to item 10.3. And so I have two agenda items that I captured that were requested. One is regarding the longer wait times to schedule and receive test results. And the other is part of the education subcommittee report out, which is the instructor licenses and endorsements for those that need to retest or to reinstate professional licenses, whether there is any flexibility in that case. And then for action items that will be added, there's actually two that were both related to the subcommittee report out from Chair Trieu. I only captured one, which was the second one, getting clarity on how DOL responds to reciprocity requests for licensees operating under instructor licenses for context of if this state responds it that way then how another state. What was the other piece that you wanted?

**Frank Trieu** (01:15:01):

The other one was regarding the Washington DOL's process on how we address reciprocity and are validating another state's license and specifically regarding testing, whether or not they tested or not to be able to issue a license under the reciprocity process.

**Saundra Schaefer** (01:15:26):

Okay. Perfect. Thank you. And then the third item that I had was invite legal compliance team to the next board meeting.

**Frank Trieu** (01:15:33):

Perfect.

**Saundra Schaefer** (01:15:36):

Was there anything else that was stated that I missed? All right, back to you.

**Frank Trieu** (01:15:44):

I think we're good. All right. With this, I know that today's meeting ran a little bit longer here. I'll go ahead and not see any more hands up or comments that are waiting. It is now 11:16 AM on April 8, 2024. This meeting is officially adjourned. Our next meeting will be held on July 8, 2024 at 10 A.M. in person. Well possibly in person. Right? We'll let everybody know that with a virtual meeting attendance option via teams. We'll go ahead and we'll look at some finalities for that after you have a chance to reach out to individual board members. Everybody, thank you so much. Good luck on the eclipse. It's a little cloudy up here in Mount Vernon, but I hope that there's some sunshine poking out.