

Helping every Washington resident live, work, drive, & thrive.

OUTREACH Services



Our goal is to provide equitable and increased access to DOL information and services within underserved communities.



EVENTS — Attend outreach and community resource events to ensure that all community members, regardless of national origin or language, know how they can access our services and provide feedback. Email us at DOLCommOutreach@dol.wa.gov to invite us to your event.



SEEK FEEDBACK — Intentionally listen to community and partners to gain insights on barriers to access to services and immediately feed it back into programs to improve policies and services. Give us your feedback and discuss possible solutions.



TRAINING — Familiarize and train the Limited English Proficient (LEP) communities, their leaders, and organizations' staff about DOL services such as ID requirements, Driver Licenses, Real ID and more. Presentations are provided in English and Spanish. [Request a presentation.](#)



LANGUAGE ACCESS — Provide equitable access to agency services and programs to LEP communities by increasing available information that directly impacts them through translations and interpreters. Present information in a culturally and linguistically appropriate manner.



MEDIA — Proactively work with multi-cultural media outlets to further reach Washingtonians. [Request an interview.](#)

OUTREACH TEAM



WESTERN WASHINGTON

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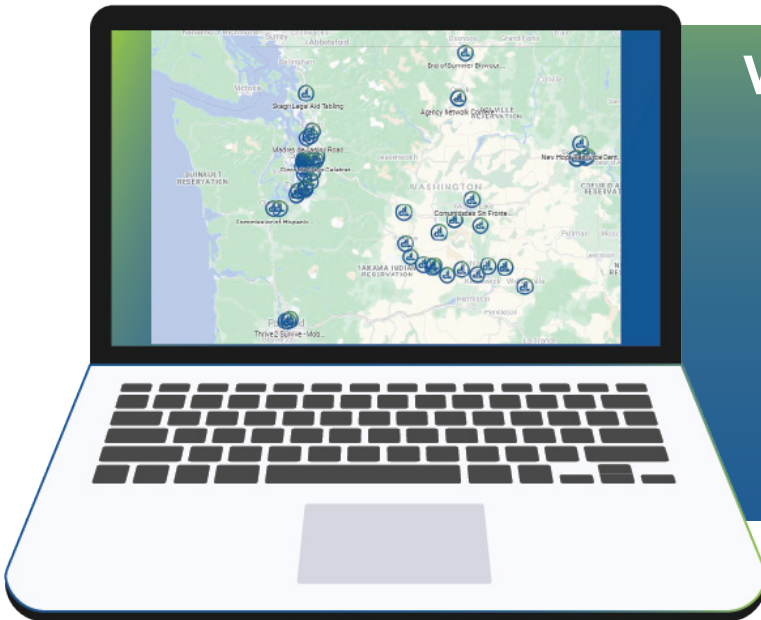
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To request our presentations, attendance to resource or networking events please fill in this [Outreach Request](#) form.



We were there. Help us put you
on our map.
Let us serve your community.



[Click Here](#)
or Scan the QR
Code to view
more details!

Map includes all community engagement activities.



WASHINGTON STATE DEPARTMENT OF
LICENSING

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