

# Pay for a License

### Before you start

- Be sure to set **Chrome to allow pop-ups** before you attempt to pay for your license.
- If you are **using an Apple product**, you must **set Chrome as your default browser** or the product will revert to the Safari browser during the payment process and cause issues.
- If you need to stop and come back later, click the Pay later button. The application will be shown under the Submitted Applications tab in Pending Payment status with a Pay Fee button. You should also see a Make a Payment option in the blue menu at the top right of the page.
- You must **follow ALL steps below** for the payment to process correctly. Stopping or backing out of the process at any point will prevent the payment from processing and cause a delay in paying for and issuing the license.

## Find the Application to Pay

#### **Professional license**

1. **Click** Professional Licenses in the gray banner at the top of the page.

2. Click the Submitted Applications tab.

Suzie Simone Strawberry	7				Make a Paym	ient
<u>Update legal name</u> E <b>mail</b> : dijohnson@dol.wa.gov		Mailing	address:		Apply for nev	v license
Alternate email: None		1215 C	heesecake Ct ia, WA 98501		Request For	
Mobile Phone: 555.555.5555 Other Phone: None	Change address				Enrollment	
Update contact information					Cosmetology	/ Student/Apprentice Hours
Licenses	Unsubmitted Applications	5	Submitted Applications	Completed Request	3	Relationships
License	License Type	Expiration D	ate License Status	Renewal/Reinsta	itement Status	Action
21005594	Tattoo Artist	March 03, 20	21 Expired	Pending Paymer	at .	Renew

You should see your application with a Pay Fee button. There will also be a Make a Payment link in the blue menu bar on the right-hand side of the page.
 Click either one to pay the fee. Go to Make a Payment page, Fees tab.

	Home P	rofessional Licenses	Business Licenses	License Lookup	Course Search	File a Complaint	Fine Payments Made	Help	Log out (
rofessional License	es								
Suzie Simone Strawberry Update legal name							Make a Payn		
Email: dijohnson@dol.wa.gov			Mailing address:				Apply for ne	w license	
Alternate email: None Mobile Phone: 555.555.555			1215 Cheesecake Ct Olympia, WA 98501 Change address				Request For	Enrollment	
Other Phone: None Update contact information							Cosmetolog	y Student/Apprentice Hours	
Licenses	Unsubmitt	ed Applications	s	ubmitted Application	15	Comple	eted Requests	Relationships	
w License Applications									
Application Profe	fession	License Type	Ap	plication Method	Status		Sub-status	Actions	
SEG2101207 Secu	urity Guards	Security Guard		neral Application		ig Payment	None	Pay Fee	

#### **Business license**

1. Click Business Licenses in the gray banner at the top of the page.

	Home	Professional Licenses	Business Licenses	License Lookup	Course Search	File a Complaint	Fine Payments Made	Help
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- 2. Click the link for the Business Account.
  - A Business Account tile will show the business entity name ONLY, with no license type extension. For example, XYZ Company NOT XYZ Company-Real Estate Firm.
  - If you don't have a link for the Business Account, see <u>Special Instructions</u> <u>– No Business Account</u>.



**3. Click** the Submitted Applications tab.

Business Licenses							
Strawberry Swe	Apply for Business	s License					
UBI: 789465318 Close Your Business							
Email: dijohnson@doLwa.gov Business email: dijohnson@doLwa.gov Update Business Name							
Business Phone: 555.555.5555 Primary Contact Name: Sucie Strawberry Make a Payme							
Primary Contact Phone:						More Actions	
opdate business information							
Licenses	Account Relatio	nships	Unsubmitted Applications		Submitted Applic	ations	More~
License	License Type	Expiration Date	License Status	Sub-status	Ren Stat	ewal/Reinstatement us	Action
21005747	Real Estate Firm	June 24, 2023	Active	None	Non	e	

4. You should see your application with a Pay Fee button. There will also be a Make a Payment link in the blue menu bar on the right-hand side of the page.Click either one to pay the fee.

Business Pending Applications								
Strawberry Sweet Homes						ss License		
UBI: 789465318						Close Your Business		
Email: dijohnson@dol.wa.gov Business email: dijohnson@dol.wa	Update Business	Update Business Name						
Business Phone: 555.555.555						1		
Primary Contact Name: Suzie Strawberry						J		
Primary Contact Phone:	-				More Actions			
Update business information								
Licenses	Account Relatio	nships	Unsubmitted Applications		Submitted Applications	More∽		
New License Applications								
Application	Profession	License Type	Application Method	Status	Sub-status	Action		
REA2103937	Real Estate	Real Estate Branch	General Application	Pending Payment	None	Pay Fee		

## Make Payment page, Fees tab

The fee description and amount to be charged are displayed. **Click** Continue.

valid VISA, Master	Checkout Card, AmEx or Discover cr art after you press the Pro			urs for the payment process to complete	e.	
				urs for the payment process to complete	e.	
hidden from the c	art after you press the Pre	ocess ePayment button on the Che		urs for the payment process to complete	е.	
			Fees			
Number	Fee Description	License Type	Application Method	Reference Information	Amount	Amount Outstanding
8	License Fee	Real Estate Branch	General Application		\$189.50	\$189.50
Total Selected	\$189.50					
mail Receipt To	strawberry@mailinator	r.com				
						Contin
E	Email Receipt To	88 License Fee Total Selected \$189.50 Email Receipt To strawberry@mailinato	No         License Fee         Real Estate Branch           Total Selected         \$189.50	38 License Fee Real Estate Branch General Application Total Selected \$189.50 Email Receipt To strawberry@mailinator.com	28 License Fee Real Estate Branch General Application Total Selected \$189.50 Email Receipt To strawberry@mailinator.com	08     License Fee     Real Estate Branch     General Application     \$189.50       Total Selected     \$189.50       Email Receipt To     strawberry@mailinator.com

#### Make Payment page, Checkout tab

- 1. Select the payment method you prefer from the dropdown. Options include Credit Card, ACH, and Pay by Employer.
  - Credit Card is the default.
  - Pay by Employer is a special process that requires a Billing PIN from your employer so your fees can be transferred to their account for payment.

viake Payl	ment	
	BROWSER'S BACK BUTTON AS THAT MAY OVERWRITE YOUR DATA. wr application, simply log out and log back in. REFUNDABLE.	
Fees	Checkout Confirmation	
Your selected fees will b	be hidden from the cart after you press the Process ePayment button on the Checko	ut tab. Please give up to 2 hours for the payment process to complete.
Total Out	tstanding Balance \$189.50	Total Payment Amount \$189.50
Г	Payment Method Credit Card   Payment Amount 189 50	
	Payment Amount 109.50	

- 2. **Continue** based on your payment method.
  - Credit Card or ACH (electronic check): Click the Process ePayment button and go to <u>Third Party Payment Details page</u>.

Make Payment					
PLEASE DO NOT USE THE BROWSER'S BACK If you want to return to your application, sin ALL PAYMENTS ARE NON-REFUNDABLE.		OUR DATA.			
Fees	Checkout Co	onfirmation			
Your selected fees will be hidden from the	e cart after you press the Process ePayr	ment button on the Che	ckout tab. Please give up to 2 hours for the pay	nent process to comp	lete.
Total Outstanding Balance	\$189.50		Total Payment A	mount \$189.5	D
Payment Method Payment Amount	Credit Card •				
Previous					Process ePayment
To complete the payment process succe	ssfully, please do not click your bro	owser back button.			

- **Pay by Employer: Enter** the Billing PIN you received from your employer and **click** the Transfer Payment button.
  - Your part of the payment process is complete and you'll be returned to the Professional Licenses page. You'll see your application in Pending Payment status under the Submitted Applications tab.
  - Your employer must pay the transferred fees before we can continue to process your application.

Make Payment			
PLEASE DO NOT USE THE BROWSER'S BACK BUT If you want to return to your application, simply I ALL PAYMENTS ARE NON-REFUNDABLE.			
Fees Cl	neckout Confirmation		
Your selected fees will be hidden from the cart	after you press the Process ePayment button on the Checkout tab	. Please give up to 2 hours for the payment process to complete.	
Total Outstanding Balance	\$91.00	Total Payment Amount	1.00
Payment Method	Pay by Employer 🗸		
Payment Amount PIN	91.00		
Previous			Transfer Fee
To complete the payment process successful	ly, please do not click your browser back button.		,

# **Third Party Payment Details page**

Enter the required information for your payment method and click Continue.

• The Phone Number must be entered as digits only, no spaces or punctuation.

# **Credit Card Payment Details page**

Contact Information	
First Name	Suzie
Last Name	Strawberry
Company	(Optional)
Address 1	1215 Cheesecake Ct
Address 2	(Optional)
City/Town	Olympia
State/Province/Region	WA
Zip/Postal Code	98501
Country	United States
Phone Number	
Email Address	strawberry@mailinator.com
Payment Method	
Card Number	
Expiration Date	Month V Year V
Card Security Code	(B)
	<ul> <li>Use my contact information address</li> <li>Use a different address</li> </ul>
Continue Cancel	

Contact Information						
First Manual						
First Name						
Last Name	Strawberry					
Company	(Optional)					
Address 1	1215 Cheesecake Ct					
Address 2	(Optional)					
City/Town	Olympia					
State/Province/Region	WA					
Zip/Postal Code	98501					
Country	United States					
Phone Number						
Email Address	strawberry@mailinator.com					
ayment Method						
·						
	ample Check 1215 13 Main St. 1215 DATE VO THES DOLLARS DOLLARS 223456780 1 055 1111111 P 001215 F Bank Routing Bank Account Oneck Number (not required)					
	Personal Check   Business Check					
Bank Routing Number						
Bank Account Number						
Bank Account Type	<ul> <li>Checking O Savings</li> <li>This is a business account</li> </ul>					
Continue Cancel						

# ACH (Electronic Check) Payment Details page

# Third Party Review Payment page

Review your payment details, then click Confirm.

Review Payment	
Please review the information below and select Confirm	m to process your payment. Select Back to return to the previous page to make changes to your payment.
Payment Details	
Description	WA State Department of License TEST Professional or Business License
	dol.wa.gov
Payment Amount	
Payment Date	11/03/2020
Payment Method	
Payer Name	Suzie Strawberry
Card Number	*1111
Expiration Date	Feb-2022
Card Type	Visa
Confirmation Email	strawberry@mailinator.com
Billing Address	
Address 1	715 Shortcake Ct
City/Town	Olympia
State/Province/Region	WA
Zip/Postal Code	98502
Country	United States
Contact Information	
First Name	Suzie
Last Name	Strawberry
Address 1	715 Shortcake Ct
City/Town	Olympia
State/Province/Region	WA
Zip/Postal Code	98502
Country	United States
Phone Number	555555555
Email Address	strawberry@mailinator.com
Confirm Back	

# **Third Party Confirmation page**

The confirmation page includes a Confirmation Number that can be used to trace your payment if there is a problem. This number will be included on your receipt.

**Important!** Click Continue. If you don't, the payment process is **not** complete.

- There will be **delay** as you are transferred back to the Professional and Business Licensing system.
- **Don't** click Continue again or your receipt won't show the correct information.

Confirmation	
Please keep a record of your Confirmation Number, or	print this page for your records.
Confirmation Number WA3TST000083409	
Payment Details	
	WA State Department of License TEST Professional or Business License dol.wa.gov
Payment Amount	\$189.50
Payment Date	11/03/2020
Status	PROCESSED
Payment Method	
Payer Name	Suzie Strawberry
Card Number	*1111
Card Type	Visa
Confirmation Email	strawberry@mailinator.com
Billing Address	
Address 1	715 Shortcake Ct
City/Town	Olympia
State/Province/Region	WA
Zip/Postal Code	98502
Only click this	Linited States
ONCE. There w	
be a delay	
Continue	

## Make Payment page, Confirmation tab

This page is your receipt. We'll email a copy of this receipt to you. **Click** Continue.

• The Confirmation Number from the previous page is called Reference Number on this page.

Fees	Checkout	Confirmation	
hank you for subi	mission of your application.	4.	
our payment was success			
Order Status	Successful		
Applied Payment Contact	\$189.50 Suzie Strawberry		
Operator	Suzie Strawberry		
Process Date	11/2/2020 3:59 PM	Confirmation	
Receipt Number	R-0059193	number from	
Payment	Credit Card	previous page	
Reference Number	WA3TST000083409	previous page	
Amount	\$189.50		
		Fee Payments	
Transaction Number	For Description Descrep Type Lie	cense Type Application Method Amount Payment Amount Amount Outstanding	
Transaction Number			
	License Fee Real Estate Rea	General Application \$189.50 \$10.00	

# Submit Your Feedback page

**Provide** user feedback with comments and/or a star rating and **click** Continue OR **click** Skip.

Submit your Feedback	
Your feedback is important to us and will help us improve our application. Comments are reviewed weekly. If you have questions, please go to the following URL to find contact information :	
http://www.dol.wa.gov/contact/professions.html Comments	
Worked great! Thank you!	
Submit Skip	9

#### **Next Steps**

- Auto-issued license (license issued without further review by Department of Licensing): You'll be returned to the Licenses tab of the Business Licenses page.
- **Application requiring review:** You'll be returned to the Submitted Applications tab of the Business Licenses page.
  - **Click** the Download Application button to get a copy of the application you submitted.

## **Special Instructions – No Business Account**

If you don't have access through a Business Account, you can pay the fee for the business ONLY if you are the person who originally submitted the application.

1. **Click** the link for PROFESSIONAL Licenses.



2. Click the Make a Payment link in the blue menu bar on the right-hand side of the page.

rofessional Licen	ses						
Suzie Simone Strawberr	1				Make a Payn	nent	
Uodate legal name Email: dijohnson@dol.wa.gov Alternate email: None Mobile Phone: 55.555.5555			Mailing address: 1215 Cheeseala Ct Olympia, WA 98501 Change address			Apply for new license Request For Enrollment	
Licenses	Unsubmitted Applications		Submitted Applications	Completed Reque	sts	Relationships	
License	License Type	Expiration	n Date License Status	Renewal/Reins	tatement Status	Action	
21005594	Tattoo Artist	March 03	, 2021 Expired	Pending Payme	ent	Renew	

3. Go to <u>Make a Payment page, Fees tab</u>.