

## **DVI Information and Contacts**

The Driver and Vehicle Investigations (DVI) Unit provides a central communication point to work with law enforcement on matters related to identity theft, identity fraud and vehicle title and registration fraud and to assist with general investigative needs.

### **Contact information**

Department of Licensing Driver and Vehicle Investigations

Unit PO Box 9029

Olympia WA 98507-9029

Phone: 360.902.3915 – voicemail only

Fax: 360.570.1246

Email: [fraud@dol.wa.gov](mailto:fraud@dol.wa.gov) Request Portal: <https://wadolpublicrecords.nextrequest.com>

### **Reporting fraud to DOL**

If you need to report fraud, please email the investigative team at: [fraud@dol.wa.gov](mailto:fraud@dol.wa.gov) or leave a message on the voicemail at 360.902.3915.

### **Request for DOL records**

Photo Requests: DOL provides photos in real time to WSP's ACCESS. The photos may be accessed through the driver query in ACCESS.

If you are unable to obtain a photo from ACCESS, LIU DVI may manually provide driver license and ID card photos to law enforcement agencies for criminal investigations. Due to data security and permissible use requirements, each request goes through layers of review and approval, adding significant time to the process. Your fastest option in cases of imminent threat is the WSP ACCESS option. Requests must include the crime you are investigating and the relevant statutory citation. The portal address to request photos is: <https://wadolpublicrecords.nextrequest.com>

### **Other Types of Requests**

DVI will consider the following requests submitted through the portal: -

DVI may provide a closed DVI investigation upon request.

DVI may provide a photo montage (for felony investigations only) along with a requested photo. Please follow the procedure for photo requests